

785521

From: siracusa@publicinteractive.com
To: Beverly <NHTSA> Young, Alberto <NHTSA> Jimenez
Date: 7/14/01 11:25AM
Subject: Car Talk VOQ submission

* This data was submitted via a fill-in form at the Cartalk web site
* (<http://www.cartalk.cars.com/Tools/nhtsa.pl>) If you have any problems
* or suggestions regarding the format of this submission, send email
* to webmaster@cartalk.com

SUBMISSION DATE: Saturday, July 14th 2001 at 11:24:31 AM

VEHICLE OWNER'S QUESTIONNAIRE
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OWNER INFORMATION

NAME

ADDRESS

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TELEPHONE

NHTSA authorized to send a copy of this report to the manufacturer: No

VEHICLE INFORMATION

VIN:

MAKE: Chevrolet

MODEL: Suburban

YEAR: 2000

ODOMETER: 26000

PURCHASE DATE: NEW OR USED: New

DEALER NAME: Hammer Chevrolet

ADDRESS: Sheridan, WY 82801

ENGINE SIZE: 5.3

CYLINDERS: 8

FUEL INJECTION: Yes

TURBO: No

FUEL TYPE:

ANTILOCK BRAKES: Yes

CRUISE CONTROL: Yes

DRIVETRAIN: 4 Wheel

DRIVER AIRBAG: Yes
PASSENGER AIRBAG: Yes
3-POINT BELT: Yes
MOTOR BELT: No
2-POINT BELT: No
BODY STYLE: Other

FAILED COMPONENT(S)/PART(S) INFORMATION

COMPONENT: Headlights AND Driving Lights

PART NAME(S): Headlights AND Driving Lights

LOCATION: Right Front

NUMBER OF FAILURES: once

DATE(S) OF FAILURES: July 11, 2001

MILEAGE AT FAILURE(S): 26000

SPEED AT FAILURE(S): 75 miles per hour on interstate highway at 11:45 P.M. Dark

MANUFATURER CONTACTED: Yes

NHTSA CONTACTED: No

APPLICABLE ACCIDENT INFORMATION

ACCIDENT: No

FIRE: No

NUMBER OF PERSONS INJURED: 0

NUMBER OF FATALITIES: 0

ESTIMATED PROPERTY DAMAGE: \$0

DRIVER AIRBAG DEPLOYED: No

PASSENGER AIRBAG DEPLOYED: No

REPORTED TO POLICE: No

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

DOT NUMBER: DOT

TIRE MANUFACTURER:

TIRE NAME:

TIRE SIZE:

ADDITIONAL COMMENTS

At 11:45 P.M. at 75 miles an hour, late at night driving down the interstate, as the highway is curving, I hear a bell sound, and at the same time the Headlights turned off, and the driving lights failed to automatically turn on.

The suburban has an automatic headlight sensor, so when the headlights turned off, the driving lights turn on, and visa versa. Not this time. Both the headlights and the driving lights were off. Fortunately, I was able to brake hard, not running off the road, and then reach over and turn the manual headlight switch on—which worked. Otherwise, I would have crashed.

We now use the manual switch at night to turn the headlights on.

END OF FORM



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 105

Date Received

14-JUL-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

785521

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or door side)	Vehicle Make CHEVROLET TRUCK	Vehicle Model SUBURBAN	Vehicle Year 2000	Current Odometer Reading
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Purchase Date ☒ New ☐ Used	Dealer's Name _____ City _____ State _____ Zip Code _____	Engine Size (CID/CC/L 8 CYL) No Cylinders _____	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No
Drive Train ☐ Front ☐ Rear ☒ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____	

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 15200000	Part Name(s) EQUIPMENT:SENTINEL:AUTOMATIC LIGHTING	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 1	Date(s) of Failure(s) 11-JUL-2001 Failure(s) 26000 Mileage at Failure(s) 75	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE DRIVING THE CONSUMER HEARD A BELL SOUND AND AT THE SAME TIME THE VEHICLE HEAD LIGHTS WENT OUT AND THE DAYTIME RUNNING LAMP FAILED TO TURN ON RESULTING IN POOR VISIBILITY, THE VEHICLE IS EQUIPT WITH AN AUTOMATIC HEADLIGHT SENSOR WHICH FAILED, THE CONSUMER HAD TO TURN ON THE HEADLIGHTS MANUALLY WITH THE HEADLIGHT SWITCH. NLM

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The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.