

785514

From: feedback@cartalk.com
To: Alberto <NHTSA> Jimenez
Date: 9/5/01 10:44AM
Subject: Car Talk VOQ submission

* This data was submitted via a fill-in form at the Cartalk web site
* (<http://www.cartalk.cars.com/Tools/nhtsa.pl>) If you have any problems
* or suggestions regarding the format of this submission, send email
* to webmaster@cartalk.com

SUBMISSION DATE: Wednesday, September 5th 2001 at 10:38:29 AM

VEHICLE OWNER'S QUESTIONNAIRE

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OWNER INFORMATION

NAME: [REDACTED]
ADDRESS: [REDACTED]
V: [REDACTED]
TELEPHONE: [REDACTED]

NHTSA authorized to send a copy of this report to the manufacturer: Yes

VEHICLE INFORMATION

VIN: 1LNLM97V8VY716995
MAKE: Lincoln
MODEL: Continental
YEAR: 1997

ODOMETER: 56000
PURCHASE DATE: 09/19/97
NEW OR USED:

DEALER NAME: Crissman Lincoln Mercury
ADDRESS: Rochester Hills, mi 48307

ENGINE SIZE: 4.6L
CYLINDERS: 8

FUEL INJECTION: Yes
TURBO: No
FUEL TYPE: Gas
ANTILOCK BRAKES: Yes
CRUISE CONTROL: Yes

DRIVETRAIN: Front
DRIVER AIRBAG: Yes
PASSENGER AIRBAG: Yes
3-POINT BELT: Yes
MOTOR BELT: No
2-POINT BELT: No
BODY STYLE: 4-Door

FAILED COMPONENT(S)/PART(S) INFORMATION

COMPONENT: 1. Brake rotors require replacement every 15000miles
2.Despite repeated alignments the inner tire tread wears excessively

PART NAME(S): Brake rotors. suspension

LOCATION: Front

NUMBER OF FAILURES: 3

DATE(S) OF FAILURES: 6/10/99,8/19/00,8/20/01

MILEAGE AT FAILURE(S): 18,845 43,692 54,000

SPEED AT FAILURE(S):

MANUFATURER CONTACTED: Yes

NHTSA CONTACTED: No

APPLICABLE ACCIDENT INFORMATION

ACCIDENT: No

FIRE: No

NUMBER OF PERSONS INJURED:

NUMBER OF FATALITIES:

ESTIMATED PROPERTY DAMAGE: \$

DRIVER AIRBAG DEPLOYED:

PASSENGER AIRBAG DEPLOYED:

REPORTED TO POLICE:

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

DOT NUMBER: DOT

TIRE MANUFACTURER:

TIRE NAME:
TIRE SIZE:

ADDITIONAL COMMENTS

Due to the design of this vehicle and the unusual wear pattern of the tire, the very most inner tread of the tire , I believe this represents a hazard to anyone not aware of this problem. In order to inspect the part of the tire that wears one must inspect the tire on a lift or turn the wheels to the outside.

END OF FORM
