

785512

From: feedback@cartalk.com
To: Alberto <NHTSA> Jimenez
Date: 9/5/01 3:37AM
Subject: Car Talk VOQ submission

* This data was submitted via a fill-in form at the Cartalk web site
* (<http://www.cartalk.cars.com/Tools/nhtsa.pl>) If you have any problems
* or suggestions regarding the format of this submission, send email
* to webmaster@cartalk.com

SUBMISSION DATE: Wednesday, September 5th 2001 at 3:37:00 AM

VEHICLE OWNER'S QUESTIONNAIRE

OWNER INFORMATION



NHTSA authorized to send a copy of this report to the manufacturer: Yes

VEHICLE INFORMATION

VIN: 1fmrj18w8wla46303
MAKE: FORD
MODEL: EXPEDITION
YEAR: 1998

ODOMETER: 52,000
PURCHASE DATE: 06/01/00
NEW OR USED: Used

DEALER NAME:
ADDRESS: ,

ENGINE SIZE: 4.6L
CYLINDERS: 8

FUEL INJECTION: Yes
TURBO: No
FUEL TYPE: Gas
ANTILOCK BRAKES: Yes
CRUISE CONTROL: Yes

DRIVETRAIN: 4 Wheel
DRIVER AIRBAG: Yes
PASSENGER AIRBAG: Yes
3-POINT BELT: Yes
MOTOR BELT: No
2-POINT BELT: No
BODY STYLE: 4-Door

FAILED COMPONENT(S)/PART(S) INFORMATION

COMPONENT: EARLIER THIS YEAR, MY REAR PASSENGER "CHILD LOCK" BEGAN TO ENGAGE INTERMITTENTLY. IT THEN PROGRESSED TO "FULL TIME" PREVENTING EXIT FROM THE VEHICLE ON THAT SIDE. NOW MY DRIVER'S SIDE HAS DONE THE SAME THING, MEANING THAT IF AN ACCIDENT WERE TO OCCUR, MY SMALL CHILDREN WOULD NOT BE ABLE TO EXIT THE VEHICLE. (THE ONLY WAY OUT OF THE BACK SEAT RIGHT NOW IS EITHER THROUGH THE WINDOW, OR TO WAIT UNTIL SOMEONE OPENS IT FROM THE OUTSIDE.)

I HAVE HAD TWO OTHER FRIEND/EXPEDITION OWNERS WHO EXPERIENCED THE SAME PROBLEM.

PART NAME(S):

LOCATION: Right Rear

NUMBER OF FAILURES: PERMANENT FAILURE

DATE(S) OF FAILURES: 03/2001 AND 08/2001

MILEAGE AT FAILURE(S): 35,000 AND 50,000

SPEED AT FAILURE(S): N/A

MANUFACTURER CONTACTED: Yes

NHTSA CONTACTED: No

APPLICABLE ACCIDENT INFORMATION

ACCIDENT: No
FIRE: No

NUMBER OF PERSONS INJURED:

NUMBER OF FATALITIES:
ESTIMATED PROPERTY DAMAGE: \$

DRIVER AIRBAG DEPLOYED: N/A
PASSENGER AIRBAG DEPLOYED: N/A

REPORTED TO POLICE:

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

DOT NUMBER: DOT
TIRE MANUFACTURER:
TIRE NAME:
TIRE SIZE:

ADDITIONAL COMMENTS

HAVE THERE BEEN MANY FAILURE REPORTS ON THIS ISSUE?

END OF FORM
