

From: feedback@cartalk.com
To: Alberto <NHTSA> Jimenez
Date: 8/24/01 12:01PM
Subject: Car Talk VOQ submission

785477

* This data was submitted via a fill-in form at the Cartalk web site
* (<http://www.cartalk.cars.com/Tools/nhtsa.pl>) If you have any problems
* or suggestions regarding the format of this submission, send email
* to webmaster@cartalk.com

SUBMISSION DATE: Friday, August 24th 2001 at 11:59:59 AM

VEHICLE OWNER'S QUESTIONNAIRE

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OWNER INFORMATION

NAME
ADDRESS
TELEPHONE



NHTSA authorized to send a copy of this report to the manufacturer: Yes

VEHICLE INFORMATION

VIN: 2G1WL52M3V9188016
MAKE: Chevrolet
MODEL: Lumina
YEAR: 1997

ODOMETER: 46,000
PURCHASE DATE: 09/20/98
NEW OR USED:

DEALER NAME: Georgia Square Auto Center
ADDRESS: Athens, GA 30606

ENGINE SIZE: V6
CYLINDERS:

FUEL INJECTION: Yes
TURBO: No
FUEL TYPE:
ANTILOCK BRAKES: Yes
CRUISE CONTROL: Yes

DRIVETRAIN:
DRIVER AIRBAG: No
PASSENGER AIRBAG: No
3-POINT BELT: No
MOTOR BELT: No
2-POINT BELT: No
BODY STYLE: 4-Door

FAILED COMPONENT(S)/PART(S) INFORMATION

COMPONENT: fuel pump and daylight runners, as reported in the fire investigators report's

PART NAME(S):

LOCATION: Left Front

NUMBER OF FAILURES:

DATE(S) OF FAILURES: 10/29/00

MILEAGE AT FAILURE(S): 48,000

SPEED AT FAILURE(S): n/a

MANUFACTURER CONTACTED: Yes

NHTSA CONTACTED: Yes

APPLICABLE ACCIDENT INFORMATION

ACCIDENT: No
FIRE: Yes

NUMBER OF PERSONS INJURED:
NUMBER OF FATALITIES:
ESTIMATED PROPERTY DAMAGE: \$84,000

DRIVER AIRBAG DEPLOYED:
PASSENGER AIRBAG DEPLOYED:

REPORTED TO POLICE: Yes

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

DOT NUMBER: DOT
TIRE MANUFACTURER:
TIRE NAME:
TIRE SIZE:

ADDITIONAL COMMENTS

PLEASE HELP - this is a very serious " Life Safety" issue because of a defective product(s) manufactured by General Motors Corp. The public should be aware and people that drive these vehicle are at risk!!!

My '97 Lumina burst into flames and burn our house down as it was parked in our garage. The fire was so intense the car melted down to the frame - we lost the entire contents of our home, the house and the car. The local and insurance fire investigator's stated in their reports that the cause of fire was started by the "fuel pump and daylight runners".

General Motors will not complete an investigation and provide due compensation as direct result of this defective vehicle, per my repeated request to them. I have all the documentation (video tape, pictures and letters) on file. I need assistants from government engineers to complete an investigation and contact the President of General Motors for some action to be taken. .

We have Incurred expenses above and beyond our normal living expenses because of the position they have put us in. We didn't ask to be put in this position, we didn't want to be put in this position. Hello -- does any care? They will not cooperate!!!. PLEASE HELP - I want this manufacture to held responsible - they have manufactured a defective product. I have proof. Thank you

END OF FORM



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 306

Date Received

24-AUG-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

785477

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
2G1WL52M3V9188016	CHEVROLET	LUMINA	1997	

Purchase Date 20-SEP-1998	Dealer's Name _____	Engine Size (CID/CC/L 6 CYL	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No
	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 08136000 09002000	Part Name(s) FUEL:FUEL PUMP LIGHTING:GENERAL OR UNKNOWN COMPONENT:HEAD LIGHTS	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 1	Date(s) of Failure(s) 29-OCT-2000 Mileage at Failure(s) 46000	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☒ Yes ☐ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

VEHICLE CAUGHT ON FIRE WHILE PARKED IN THE GARAGE, THE FIRE WAS SO INTENSE THAT THE VEHICLE MELTED DOWN TO THE FRAME, ALSO CONSUMERS HOUSE BURNED DOWN, IT WAS DETERMINED BY THE FIRE INVESTIGATORS THAT THE CAUSE OF THE FIRE WAS STARTED BY THE FUEL PUMP AND THE DAYTIME RUNNING LIGHTS.*JB

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The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.