

From: feedback@cartalk.com
To: Alberto <NHTSA> Jimenez
Date: 8/22/01 10:37AM
Subject: Car Talk VOQ submission

785468

* This data was submitted via a fill-in form at the Cartalk web site
* (<http://www.cartalk.cars.com/Tools/nhtsa.pl>) If you have any problems
* or suggestions regarding the format of this submission, send email
* to webmaster@cartalk.com

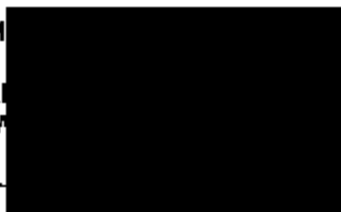
SUBMISSION DATE: Wednesday, August 22nd 2001 at 10:36:22 AM

VEHICLE OWNER'S QUESTIONNAIRE

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OWNER INFORMATION

NAME
ADDRESS
V
TELEPHONE



NHTSA authorized to send a copy of this report to the manufacturer: No

VEHICLE INFORMATION

VIN: 1J4GW48S71C555032
MAKE: Jeep
MODEL: Grand Cherokee Laredo
YEAR: 2001

ODOMETER: 12250
PURCHASE DATE: 08/07/01
NEW OR USED: Used

DEALER NAME: Westbury Jeep
ADDRESS: Westbury, NY 11590

ENGINE SIZE: 4.0
CYLINDERS: 6

FUEL INJECTION: Yes
TURBO: No
FUEL TYPE: Gas
ANTILOCK BRAKES: Yes
CRUISE CONTROL: Yes

DRIVETRAIN: 4 Wheel
DRIVER AIRBAG: Yes
PASSENGER AIRBAG: Yes
3-POINT BELT: Yes
MOTOR BELT: No
2-POINT BELT: No
BODY STYLE: 4-Door

FAILED COMPONENT(S)/PART(S) INFORMATION

COMPONENT: Power door locks

PART NAME(S):

LOCATION:

NUMBER OF FAILURES: always

DATE(S) OF FAILURES: 8-7-01

MILEAGE AT FAILURE(S): 12140

SPEED AT FAILURE(S): 0

MANUFATURER CONTACTED: No

NHTSA CONTACTED: No

APPLICABLE ACCIDENT INFORMATION

ACCIDENT:

FIRE:

NUMBER OF PERSONS INJURED:

NUMBER OF FATALITIES:

ESTIMATED PROPERTY DAMAGE: \$

DRIVER AIRBAG DEPLOYED:

PASSENGER AIRBAG DEPLOYED:

REPORTED TO POLICE:

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

DOT NUMBER: DOT

TIRE MANUFACTURER:

TIRE NAME:

TIRE SIZE:

ADDITIONAL COMMENTS

I'm not reporting a failure, but rather a safety hazard regarding the power door locks on this vehicle.

Upon entering the vehicle and closing the doors, I use the power locks to lock the doors. Whether the vehicle is in park or drive, both the driver and the passenger doors unlock automatically by simply pulling on the inside door handles. I don't have to disengage the power locks prior to opening the doors.

If an article of clothing or some other object, accidentally pulls on the inside door handle, these doors should not open automatically. I should have to unlock the doors via the power lock switch, prior to opening the doors.

I find this "feature" an extreme safety hazard. I can't imagine why Chrysler made this change to this vehicle. I just traded in a 1996 Jeep Cherokee Sport, that also had power door locks. Those doors would not open until I used the power door lock switch. There should be a recall on all Chrysler vehicles whose power door locks operate in this unsafe manner.

END OF FORM



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 1058

Date Received

22-AUG-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

785468

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side door)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1J4GW48S71C555032	JEEP	GRAND CHEROKE	2001	

Purchase Date 07-SEP-2001	Dealer's Name _____	Engine Size (CID/CC/L <u>6 CYL</u>)	☐ Turbo ☐ Diesel ☒ Gas ☐ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type	Body Style
☐ Manual ☐ Automatic	☒ Yes ☐ No	☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	☒ Yes ☐ No	☐ Front ☐ Rear ☒ 4-Wheel	☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 15130000	Part Name(s) EQUIPMENT:ELECTRIC POWER ACCESSORIES:LOCKS:DOOR	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
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No of Failure 1	Date(s) of Failure(s) 07-AUG-2001 12140	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No
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APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

UPON ENTERING THE VEHICLE AND CLOSING THE DOOR THE CONSUMER USES THE POWER LOCKS TO LOCK THE DOORS, WHETHER THE VEHICLE IS IN PARK OR DRIVE, BOTH THE DRIVER AND PASSENGER DOOR UNLOCK AUTOMATICALLY BY SIMPLY PULLING ON THE INSIDE DOOR HANDLES. THE CONSUMER BELIEVES THIS IS A SAFETY HAZARD. NLM

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.