

785327

From: siracusa@publicinteractive.com  
To: Young, Beverly <NHTSA>, Jimenez, Alberto <NHTSA>  
Date: 3/6/01 11:01PM  
Subject: Car Talk VOQ submission

\* This data was submitted via a fill-in form at the Cartalk web site  
\* (<http://www.cartalk.cars.com/Tools/nhtsa.pl>) If you have any problems  
\* or suggestions regarding the format of this submission, send email  
\* to [webmaster@cartalk.com](mailto:webmaster@cartalk.com)

SUBMISSION DATE: Tuesday, March 6th 2001 at 11:01:35 PM

VEHICLE OWNER'S QUESTIONNAIRE  
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OWNER INFORMATION  
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NAME: [REDACTED]  
ADDRESS: [REDACTED]  
TELEPHONE: [REDACTED]

NHTSA authorized to send a copy of this report to the manufacturer: Yes

VEHICLE INFORMATION  
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VIN: 1P3XA46K6MF556070  
MAKE: PLYMOUTH  
MODEL: ACCLAIM  
YEAR: 1991

ODOMETER: 135000  
PURCHASE DATE: NEW OR USED: Used

DEALER NAME: DICK MILHEM CHRYSLER/ PLYMOUTH  
ADDRESS: BETHLEHEM, PA 18017

ENGINE SIZE:  
CYLINDERS: 4

FUEL INJECTION: Yes  
TURBO: No  
FUEL TYPE: Gas  
ANTILOCK BRAKES: Yes  
CRUISE CONTROL: Yes  
DRIVETRAIN: Front

DRIVER AIRBAG: Yes  
PASSENGER AIRBAG: No  
3-POINT BELT: No  
MOTOR BELT: No  
2-POINT BELT: No  
BODY STYLE: 4-Door

FAILED COMPONENT(S)/PART(S) INFORMATION

COMPONENT: VACUUM(LEAKS) ?  
ENGINE

PART NAME(S): AIR CONDITIONING/HEATING  
ENGINE

LOCATION: Front

NUMBER OF FAILURES: 4+

DATE(S) OF FAILURES: 1992,1994,1996,1998

MILEAGE AT FAILURE(S): 10,000,20,000,ETC.

SPEED AT FAILURE(S):

MANUFATURER CONTACTED: Yes

NHTSA CONTACTED: No

APPLICABLE ACCIDENT INFORMATION

ACCIDENT: No  
FIRE: No

NUMBER OF PERSONS INJURED:  
NUMBER OF FATALITIES:  
ESTIMATED PROPERTY DAMAGE: \$

DRIVER AIRBAG DEPLOYED:  
PASSENGER AIRBAG DEPLOYED:

REPORTED TO POLICE:

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

DOT NUMBER: DOT  
TIRE MANUFACTURER:  
TIRE NAME:  
TIRE SIZE:

ADDITIONAL COMMENTS

THIS 1991 PLYMOUTH ACCLAIM ALONG WITH OTHER CHRYSLER/PLYMOUTH VEHICLES OWNED BY THIS FAMILY WITH THIS PARTICULAR 4 CYLANDER ENGINE HAVE HAD THE CONSTANT PROBLEMS CONCERNING ENGINE REVING WHILE SITTING IN A STOPPED POSITION WHILE WAITING FOR TURNS, REDLIGHTS OR STOP SIGNS. THE PROBLEM OCCURS MORE WHEN THE VEHICLES AIR CONDITION/DEFROST SYSTEM IS WORKING, BUT DOES HAPPEN OCCASIONALLY WHEN NOT USING THESE COMPONENTS ALSO. I HAVE HAD OCCURANCES WHEN I WOULD BE WAITING AT A STOP LIGHT WITH MY FOOT ON THE BRAKE AND THE ENGINE REVVES AND I HAVE TO BASICALLY STAND ON THE BRAKES TO KEEP VEHICLE FROM MOVING FORWARD. I HAD BROUGHT THIS TO THE ATTENTION OF THE GARAGE WHERE IT WAS PURCHASED, BUT THE DID NOT SEEM TO BE ABLE TO HAVE THE PROBLEM WHEN THEY REVIEWED THE VEHICLE, SINCE THE BEGINNING OF OWNERSHIP OF THIS VEHICLE MY HUSBAND AND FATHER HAVE DRIVEN THIS VEHICLE AND FOUND THE SAME PROBLEM. I HAVE ALSO HAD OUTSIDE MECHANICS WORK ON IT AND REPAIR SOME VACCUM LEAKS WHICH WOULD HELP THE PROBLEM FOR A WHILE, AND THEN IT WOULD COME BACK.

2) THE SECOND PROBLEM WITH THIS CAR WHICH MAY ALSO BE ASSOCIATED WITH THE REVING IS THE WAY THE AIR CONDITIONING/HEATER/DEFROST UNIT WORKS IMPROPERLY. THIS ITEM HAS BEEN FIXED TWICE BY PLYMOUTH AND TWICE BY OUTSIDE MECHANIC. THE HEATING UNIT WILL BE PLACED IN HEAT SETTING OR VENT SETTING, BUT WHEN THE VEHICLE EXCELLERATES IT KICKS INTO DEFROST MOVING AIR CIRCULATION FROM PROPER VENTALATION TO DASH VENTILATION AND CAUSING ENGINE TO WORK AS IF AIR/DEFROST WAS SET. THIS ALSO CAUSES ENGINE TO REVVE UP.

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END OF FORM  
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U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

**Auto Safety Hotline**

## Vehicle Owner's Questionnaire

**NATIONWIDE 1-800-424-9393  
DC METRO AREA (202) 366-0123  
INTERNET: <http://www.nhtsa.dot.gov>**

**FOR AGENCY USE ONLY 254**

Date Received

06-MAR-2001

Od\_or \_\_\_\_\_  
rt\_dt \_\_\_\_\_  
pd\_rt \_\_\_\_\_  
rp\_lr \_\_\_\_\_

Reference No.

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Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner \_\_\_\_\_ Date \_\_\_\_/\_\_\_\_/\_\_\_\_

### VEHICLE INFORMATION

Vehicle Ident. No. (VIN) <small>(Location at bottom of and/or above windshield)</small>	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading		
1P3XA46K6MF556070	PLYMOUTH	ACCLAIM	1991			
Purchase Date <input type="checkbox"/> New <input type="checkbox"/> Used	Dealer's Name _____ City _____ State _____ Zip Code _____		Engine Size (CID/CC/L) 4 CYL	<input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input type="checkbox"/> Gas <input checked="" type="checkbox"/> Fuel Injectio		
Transmission Type <input type="checkbox"/> Manual <input type="checkbox"/> Automatic	Antilock Brakes <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Restraint System <input type="checkbox"/> 3-Point Belt <input type="checkbox"/> Motorbelt <input checked="" type="checkbox"/> Driverside Airbag <input type="checkbox"/> 2-Point Bel <input type="checkbox"/> Passengerside Airbag	Cruise Control <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Drive Train <input checked="" type="checkbox"/> Front <input type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel	Vehicle Type <input type="checkbox"/> Car <input type="checkbox"/> Sport Util <input type="checkbox"/> Van <input type="checkbox"/> Truck <input type="checkbox"/> Minivan <input type="checkbox"/> Motorcycle <input type="checkbox"/> Other _____	Body Style <input type="checkbox"/> 2-Door <input checked="" type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up Truck <input type="checkbox"/> Other _____

### FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03220000	Part Name(s) BRAKES:HYDRAULIC:POWER ASSIST:VACUUM SYSTEM	Location <input type="checkbox"/> Left <input type="checkbox"/> Right <input type="checkbox"/> Front <input type="checkbox"/> Rear	Failed Part's <input type="checkbox"/> Original <input type="checkbox"/> Replacement
No of Failure 4	Date(s) of Failure(s) _____ Mileage at Failure(s) _____ 10000	Failed Part(s) <input type="checkbox"/> Yes <input type="checkbox"/> No	NHTSA Previously <input type="checkbox"/> Yes <input type="checkbox"/> No

### APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash <input type="checkbox"/> Yes <input type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input type="checkbox"/> No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Polic <input type="checkbox"/> Yes <input type="checkbox"/> No
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### NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

THE ENGINE REVS WHILE STOPPED, CONSUMER HAS TO PRESS HARD ON BRAKES IN ORDER FOR VEHICLE NOT TO MOVE FORWARD, THE PROBLEM OCCURS MORE WHEN THE VEHICLES AIR CONDITIONING/DEFROST SYSTEM IS ON, WHEN MECHANIC REPAIRS THE VACUUM LEAKS, IT HELPS FOR A WHILE, BUT THEN THE PROBLEM RESURFACES. NLM

COPIED FROM NHTSA FORM 37

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



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Ord. or  
rt. dt  
pd. rt  
rp. ltr

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### FAILED COMPONENT(S)/PART(S) INFORMATION

Component 11500000	Part Name(s) VENTILATION	Location <input type="checkbox"/> Left <input type="checkbox"/> Right <input type="checkbox"/> Front <input type="checkbox"/> Rear	Failed Part's <input type="checkbox"/> Original <input type="checkbox"/> Replacement
No. of Failure 1	Date(s) of Failure(s) _____ Mileage at Failure(s) _____	Failed Part(s) <input type="checkbox"/> Yes <input type="checkbox"/> No	NHTSA Previously <input type="checkbox"/> Yes <input type="checkbox"/> No

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### NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CONSUMER WILL PUT HEATING UNIT ON HEAT SETTING OR VENT SETTING AND WHEN ACCELERATING, IT KICKS INTO DEFROST MOVING THE AIR CIRCULATION FROM PROPER VENTILATION TO DASH VENTILATION, ALSO CAUSING ENGINE TO REV UP.

OPTIONAL FORM NO. 350-107

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