

785295

From: siracusa@publicinteractive.com
To: Young, Beverly <NHTSA>, Jimenez, Alberto <NHTSA>, Chiang, George <NHTSA>
Date: 2/20/01 7:41AM
Subject: Car Talk VOQ submission

* This data was submitted via a fill-in form at the Cartalk web site
* (<http://www.cartalk.cars.com/Tools/nhtsa.pl>) If you have any problems
* or suggestions regarding the format of this submission, send email
* to webmaster@cartalk.com

SUBMISSION DATE: Monday, February 19th 2001 at 7:54:16 PM

VEHICLE OWNER'S QUESTIONNAIRE

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OWNER INFORMATION

NAME: [REDACTED]
ADDRESS: [REDACTED]
TELEPHONE: [REDACTED]

NHTSA authorized to send a copy of this report to the manufacturer: No

VEHICLE INFORMATION

VIN: 1G2NE52TOXC529926
MAKE: Pontiac
MODEL: Grand Am
YEAR: 1999

ODOMETER: 19710
PURCHASE DATE: NEW OR USED: New

DEALER NAME: 5 Star GM Toyota
ADDRESS: Aberdeen, WA 98520

ENGINE SIZE:
CYLINDERS: 4

FUEL INJECTION: Yes
TURBO: No
FUEL TYPE: Gas
ANTILOCK BRAKES: Yes
CRUISE CONTROL: Yes
DRIVETRAIN: Front

DRIVER AIRBAG: Yes
PASSENGER AIRBAG: Yes
3-POINT BELT: Yes
MOTOR BELT: No
2-POINT BELT: No
BODY STYLE: 4-Door

FAILED COMPONENT(S)/PART(S) INFORMATION

COMPONENT: fuel line?
PART NAME(S):
LOCATION:
NUMBER OF FAILURES: 4
DATE(S) OF FAILURES: 2-18-2001
MILEAGE AT FAILURE(S): 19650
SPEED AT FAILURE(S): 0 mph
MANUFATURER CONTACTED: Yes
NHTSA CONTACTED: No

APPLICABLE ACCIDENT INFORMATION

ACCIDENT: No
FIRE: No
NUMBER OF PERSONS INJURED: 0
NUMBER OF FATALITIES: 0
ESTIMATED PROPERTY DAMAGE: \$0
DRIVER AIRBAG DEPLOYED: N/A
PASSENGER AIRBAG DEPLOYED: N/A
REPORTED TO POLICE: No

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

DOT NUMBER: DOT
TIRE MANUFACTURER:
TIRE NAME:
TIRE SIZE:

ADDITIONAL COMMENTS

Every so often, when starting the car there is a strong smell of raw gas in the cab. One time the smell was so strong that if a match was lit it would have blown the car up. Yesterday, I smelled raw gas after I had driven the car 2 miles on the highway. This time I smelled the gas after I got out of the car. I lifted the hood but could not find where the smell was coming from. As of today, I have been to the dealer three times with this problem. They said they have pressure tested the system and have found no leak. (I am setting up another appointment this week to find the problem once again and to replace a door part.)

The car has been in the shop twice so far for this problem and they have been unable to find the leak. I have been told that the gas smell is "normal" especially in cold weather. (35 to 45 degrees?-I have lived in Idaho for 15 years and never had this "normal" problem nor heard of anyone who has) When pressed I was told they had contacted Pontiac and Pontiac told them the gas smell was was normal. I asked to see it in writing and was told Pontiac would not put it in writing. I have told them there is no way we would have bought the car if we had smelled gas nor do I know anyone else who would have.

END OF FORM



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 778

Date Received

20-FEB-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

785295

OWNER INFORMATION (Type or Print)

MICHAEL KEELY 682880
39 HARPOON DRIVE
ABERDEEN WA 98520

Work Number

Home Number 360-648-2337

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?

 YES NO