

784935

From: siracusa@publicinteractive.com
To: Young, Beverly <NHTSA>, Jimenez, Alberto <NHTSA>, Chiang, George <NHTSA>
Date: 10/10/00 5:02PM
Subject: Car Talk VOQ submission

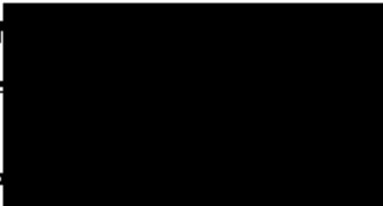
* This data was submitted via a fill-in form at the Cartalk web site
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* to webmaster@cartalk.com

SUBMISSION DATE: Tuesday, October 10th 2000 at 4:51:57 PM

VEHICLE OWNER'S QUESTIONNAIRE

OWNER INFORMATION

NAME
ADDRESS
TELEPHONE



NHTSA authorized to send a copy of this report to the manufacturer: No

VEHICLE INFORMATION

VIN: 3vwsd29m7ym178220
MAKE: Volkswagen
MODEL: Jetta
YEAR: 2000

ODOMETER: 3580
PURCHASE DATE: NEW OR USED: New

DEALER NAME: Camelback VW
ADDRESS: Phoenix, AZ

ENGINE SIZE: 1.8L
CYLINDERS: 4

FUEL INJECTION: No
TURBO: Yes
FUEL TYPE: Gas
ANTILOCK BRAKES: Yes
CRUISE CONTROL: Yes
DRIVETRAIN: Front

DRIVER AIRBAG: Yes
PASSENGER AIRBAG: Yes
3-POINT BELT: Yes
MOTOR BELT: No
2-POINT BELT: No
BODY STYLE: Station Wagon

FAILED COMPONENT(S)/PART(S) INFORMATION

COMPONENT: Front window (L,R)
PART NAME(S):
LOCATION: Right Front
NUMBER OF FAILURES: 2
DATE(S) OF FAILURES: 9/00, 10/10/00
MILEAGE AT FAILURE(S): 2400, 3580
SPEED AT FAILURE(S): parked, usually
MANUFACTURER CONTACTED: No
NHTSA CONTACTED: Yes

APPLICABLE ACCIDENT INFORMATION

ACCIDENT: No
FIRE: No
NUMBER OF PERSONS INJURED: 0
NUMBER OF FATALITIES: 0
ESTIMATED PROPERTY DAMAGE: \$0
DRIVER AIRBAG DEPLOYED: N/A
PASSENGER AIRBAG DEPLOYED: N/A
REPORTED TO POLICE: Yes

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

DOT NUMBER: DOT
TIRE MANUFACTURER:
TIRE NAME:
TIRE SIZE:

ADDITIONAL COMMENTS

Power down front windows, hear loud thud, try and power up but doesn't.
2hr repair, dealer says happens all the time on new Jetias.

END OF FORM
