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From: siracusa@publicinteractive.com
To: Young, Beverly <NHTSA>, Jimenez, Alberto <NHTSA>, Chiang, George <NHTSA>
Date: 10/9/00 2:06PM
Subject: Car Talk VOQ submission

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SUBMISSION DATE: Monday, October 9th 2000 at 2:05:21 PM

VEHICLE OWNER'S QUESTIONNAIRE
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OWNER INFORMATION

NAME
ADDRESS
PHONE
TELEPHONE

NHTSA authorized to send a copy of this report to the manufacturer: No

VEHICLE INFORMATION

VIN: 1gkek13r4vj754248
MAKE: gmc
MODEL: yukon
YEAR: 1997

ODOMETER: 65307
PURCHASE DATE: NEW OR USED: Used

DEALER NAME: desert buick
ADDRESS: kennewick, wa 99336

ENGINE SIZE:
CYLINDERS:

FUEL INJECTION: No
TURBO: No
FUEL TYPE: Gas
ANTILOCK BRAKES: Yes
CRUISE CONTROL: Yes
DRIVETRAIN: 4 Wheel

ADDITIONAL COMMENTS

We have been having Dayl Graves in Walla Walla, WA work on this problem 4 times now, the car shifts hard from 1st to 2nd gear after driving approximately 30-35 miles. Service Engine soon light comes on and problem begins. After car is turned off and sets for about 30 minutes it's fine, then after warming up for about 20-30 minutes, it starts all over. Dayl Graves is being told that this is a faulty valve and they keep replacing it, but after four attempts the problem still persists.

END OF FORM
