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From: siracusa@publicinteractive.com
To: Young, Beverly <NHTSA>, Jimenez, Alberto <NHTSA>, Chiang, George <NHTSA>
Date: 10/7/00 9:29PM
Subject: Car Talk VOQ submission

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SUBMISSION DATE: Saturday, October 7th 2000 at 9:28:32 PM

VEHICLE OWNER'S QUESTIONNAIRE
=====

OWNER INFORMATION

NAME
ADDRESS
TELEPHONE



NHTSA authorized to send a copy of this report to the manufacturer: No

VEHICLE INFORMATION

VIN:
MAKE: Chevrolet
MODEL: Malibu LS
YEAR: 1998

ODOMETER: 57889
PURCHASE DATE: NEW OR USED: New

DEALER NAME: John McClearen Chevrolet
ADDRESS: McGregor, TX 76705

ENGINE SIZE: 155
CYLINDERS: 6

FUEL INJECTION: Yes
TURBO: No
FUEL TYPE:
ANTILOCK BRAKES: Yes
CRUISE CONTROL: Yes
DRIVETRAIN: Front

DRIVER AIRBAG: Yes
PASSENGER AIRBAG: Yes
3-POINT BELT: No
MOTOR BELT: No
2-POINT BELT: Yes
BODY STYLE: 4-Door

FAILED COMPONENT(S)/PART(S) INFORMATION

COMPONENT: Theft System

PART NAME(S): All part's and sensors have been
replaced 7+ times since 11K.
Still have not been able to fix
problem!

LOCATION: Left Front

NUMBER OF FAILURES: 12+

DATE(S) OF FAILURES: 2-98/present

MILEAGE AT FAILURE(S): 11K

SPEED AT FAILURE(S): 0 After running for 2 or 3 minutes turn it off and it will not start!

MANUFATURER CONTACTED: Yes

NHTSA CONTACTED: No

APPLICABLE ACCIDENT INFORMATION

ACCIDENT: No
FIRE: No

NUMBER OF PERSONS INJURED: 0
NUMBER OF FATALITIES: 0
ESTIMATED PROPERTY DAMAGE: \$0

DRIVER AIRBAG DEPLOYED: N/A
PASSENGER AIRBAG DEPLOYED: N/A

REPORTED TO POLICE: No

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

DOT NUMBER: DOT
TIRE MANUFACTURER:
TIRE NAME:
TIRE SIZE:

ADDITIONAL COMMENTS

The car has been fixed time after time. The dealer could not duplicate the problem for a long time, we first complained around 3K. Could not duplicate until 11K. We had to have it towed in, they said they went out there where the tow truck left the car at the back of the dealership, they went to look at the mileage and there was no electricity going to the car. They said they went back out there with a battery booster and a mechanic and before they put the booster on there the mechanic turned the ignition on and the car started. After that they could not duplicate the problem and told us to come and get our car. Again we were back in there after only a week and they just started putting parts on the vehicle. We finally figured out how to duplicate the problem. Then took it back, there computer was reading a code that time so they fixed what the computer said to fix. We have had it back at least 12 times still having the same problem with the Theft Deterent System.

END OF FORM
