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From: siracusa@publicinteractive.com
To: Young, Beverly <NHTSA>, Jimenez, Alberto <NHTSA>, Chiang, George <NHTSA>
Date: 8/9/00 3:28PM
Subject: Car Talk VOQ submission

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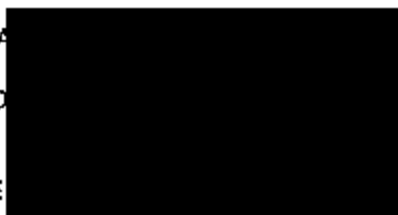
SUBMISSION DATE: Wednesday, August 9th 2000 at 3:27:21 PM

VEHICLE OWNER'S QUESTIONNAIRE

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OWNER INFORMATION

NAME
ADDRESS
TELEPHONE



NHTSA authorized to send a copy of this report to the manufacturer: Yes

VEHICLE INFORMATION

VIN: 1FMDU34X7RUB79802
MAKE: Ford
MODEL: Explorer
YEAR: 94

ODOMETER: 71000
PURCHASE DATE: NEW OR USED: Used

DEALER NAME: Columbus Autoville, INC
ADDRESS: Cincinnati, OH 45242

ENGINE SIZE: 300CID
CYLINDERS: 6

FUEL INJECTION: No
TURBO: No
FUEL TYPE: Gas
ANTILOCK BRAKES: Yes
CRUISE CONTROL: Yes
DRIVETRAIN: 4 Wheel

DRIVER AIRBAG: No
PASSENGER AIRBAG: No
3-POINT BELT: No
MOTOR BELT: No
2-POINT BELT: No
BODY STYLE: Other

FAILED COMPONENT(S)/PART(S) INFORMATION

COMPONENT: Firestone ATX Radial Tire(s)

PART NAME(S):

LOCATION:

NUMBER OF FAILURES: At least one

DATE(S) OF FAILURES: March, 1998

MILEAGE AT FAILURE(S): Approx. 60,000

SPEED AT FAILURE(S): Noticed front end shimmy at slow(< 10mph) and high (>55 mph) speed.

MANUFACTURER CONTACTED: No

NHTSA CONTACTED: No

APPLICABLE ACCIDENT INFORMATION

ACCIDENT: No

FIRE: No

NUMBER OF PERSONS INJURED:

NUMBER OF FATALITIES:

ESTIMATED PROPERTY DAMAGE: \$

DRIVER AIRBAG DEPLOYED:

PASSENGER AIRBAG DEPLOYED:

REPORTED TO POLICE:

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

DOT NUMBER: DOT???

TIRE MANUFACTURER: Firestone

TIRE NAME: Radial ATX

TIRE SIZE: P235/75R15

ADDITIONAL COMMENTS

Noticed Front End shimmy shortly after having tires rotated by Ford dealer. Assumed front end alignment needed and had done. Shimmy continued. Became more of a "vibration" as speed escalated above 55 mph. Have rotated and rebalanced tires 3-4 times without success. It was then speculated that a tire belt had separated. Was contemplating replacement when recent media reports on this tire alerted me to a possibly hazardous situation with belt separation. I am seeking guidance as to appropriate action to take with either Ford Motor Company, or Firestone, or both.

END OF FORM
