

784723

From: siracusa@publicinteractive.com
To: Young, Beverly <NHTSA>, Jimenez, Alberto <NHTSA>, Chiang, George <NHTSA>
Date: 7/2/00 6:45PM
Subject: Car Talk VOQ submission

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SUBMISSION DATE: Sunday, July 2nd 2000 at 6:44:44 PM

VEHICLE OWNER'S QUESTIONNAIRE
=====

OWNER INFORMATION

NAME: [REDACTED]

ADDRESS: [REDACTED]

TELEPHONE: 701-244-2270

NHTSA authorized to send a copy of this report to the manufacturer: Yes

VEHICLE INFORMATION

VIN: 1b3ES47C2VD262852

MAKE: Dodge

MODEL: Neon

YEAR: 1997

ODOMETER: 50300

PURCHASE DATE: NEW OR USED: New

DEALER NAME: Don Bessette Motors

ADDRESS: Rugby, ND 58368

ENGINE SIZE: 2.8L

CYLINDERS: 4

FUEL INJECTION: Yes

TURBO: No

FUEL TYPE: Gas

ANTILOCK BRAKES: Yes

CRUISE CONTROL: Yes

DRIVETRAIN: Front

DRIVER AIRBAG: Yes
PASSENGER AIRBAG: Yes
3-POINT BELT: Yes
MOTOR BELT: No
2-POINT BELT: Yes
BODY STYLE: 4-Door

FAILED COMPONENT(S)/PART(S) INFORMATION

COMPONENT: Heater Blower Motor, Oxygen
Sensor, head gasket

PART NAME(S): Heater Blower Motor

LOCATION: Front

NUMBER OF FAILURES: 4

DATE(S) OF FAILURES: December 1997, February 1998, June 1999 and havent replaced it yet

MILEAGE AT FAILURE(S): 1200, 3500, 13500, and present mileage

SPEED AT FAILURE(S): unknown...dont think that speed has to do with the problem of the blower
heater

MANUFATURER CONTACTED: Yes

NHTSA CONTACTED: No

APPLICABLE ACCIDENT INFORMATION

ACCIDENT:
FIRE:

NUMBER OF PERSONS INJURED:
NUMBER OF FATALITIES:
ESTIMATED PROPERTY DAMAGE: \$

DRIVER AIRBAG DEPLOYED:
PASSENGER AIRBAG DEPLOYED:

REPORTED TO POLICE:

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

DOT NUMBER: DOT
TIRE MANUFACTURER:
TIRE NAME:
TIRE SIZE:

ADDITIONAL COMMENTS

I have been having electrical problems and I am worried that it is going to set my car on fire.

END OF FORM
