

784698

From: siracusa@publicinteractive.com
To: Young, Beverly <NHTSA>, Jimenez, Alberto <NHTSA>, Chiang, George <NHTSA>
Date: 8/15/00 8:02PM
Subject: Car Talk VOQ submission

- * This data was submitted via a fill-in form at the Cartalk web site
- * (<http://www.cartalk.cars.com/Tools/nhtsa.pl>) If you have any problems
- * or suggestions regarding the format of this submission, send email
- * to webmaster@cartalk.com

SUBMISSION DATE: Thursday, June 15th 2000 at 8:01:21 PM

VEHICLE OWNER'S QUESTIONNAIRE

OWNER INFORMATION

NAME
ADDRESS
W
TELEPHONE

NHTSA authorized to send a copy of this report to the manufacturer: No

VEHICLE INFORMATION

VIN: 1FTZF072XXKC16238
MAKE: Ford
MODEL: F-150
YEAR: 1999

ODOMETER: 12000
PURCHASE DATE: NEW OR USED: New

DEALER NAME: Skyline Ford
ADDRESS: Dallas, Tx 75228

ENGINE SIZE: 4.2
CYLINDERS: 6

FUEL INJECTION: No
TURBO: No
FUEL TYPE: Gas
ANTILOCK BRAKES: Yes
CRUISE CONTROL: Yes
DRIVETRAIN: Front

DRIVER AIRBAG: Yes
PASSENGER AIRBAG: Yes
3-POINT BELT: No
MOTOR BELT: No
2-POINT BELT: No
BODY STYLE: Pickup Truck

FAILED COMPONENT(S)/PART(S) INFORMATION

COMPONENT: Powertrain control module..Gem
module.Speedometer
assembly,Wiring assembly

PART NAME(S): Brakes..Driverside Airbag

LOCATION: Front

NUMBER OF FAILURES: brakes...8
Airbag..1

DATE(S) OF FAILURES: may 15,2000

MILEAGE AT FAILURE(S): 11000

SPEED AT FAILURE(S): 65

MANUFATURER CONTACTED: Yes

NHTSA CONTACTED: No

APPLICABLE ACCIDENT INFORMATION

ACCIDENT: Yes
FIRE: No

NUMBER OF PERSONS INJURED: 1
NUMBER OF FATALITIES: 0
ESTIMATED PROPERTY DAMAGE: \$7000

DRIVER AIRBAG DEPLOYED: No
PASSENGER AIRBAG DEPLOYED: Yes

REPORTED TO POLICE: Yes

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

DOT NUMBER: DOT
TIRE MANUFACTURER:
TIRE NAME:

TIRE SIZE:

ADDITIONAL COMMENTS

The complaints on the Brakes was reported to Ford on many occasions. Ford kept telling me that they could not find a problem with the truck. I had the truck checked out by 3 independent mechanics, all three have told me that the truck has a defective master cylinder, and that i should take the truck into Ford for warrenty work..to date i have not been able to get a response from the dealership where i purchased the truck from..I do not know where else to turn...Please Help

Thank-You

Any help or advise you could give me will be greatly appreciated

END OF FORM
