

784682

From: siracusa@publicinteractive.com
To: Young, Beverly <NHTSA>, Jimenez, Alberto <NHTSA>, Chiang, George <NHTSA>
Date: 6/5/00 8:24PM
Subject: Car Talk VOQ submission

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SUBMISSION DATE: Monday, June 5th 2000 at 8:23:38 PM

VEHICLE OWNER'S QUESTIONNAIRE
=====

OWNER INFORMATION

NAME: [REDACTED]
ADDRESS: [REDACTED]
TELEPHONE: [REDACTED]

NHTSA authorized to send a copy of this report to the manufacturer: No

VEHICLE INFORMATION

VIN: [REDACTED]
MAKE: Pontiac
MODEL: Grand Am
YEAR: 1997

ODOMETER: 80,003
PURCHASE DATE: NEW OR USED: Used

DEALER NAME: Enterprise-Rent-A-Car
ADDRESS: Farmington Hills, MI unknown

ENGINE SIZE: 3.1
CYLINDERS: 6

FUEL INJECTION: Yes
TURBO: No
FUEL TYPE: Gas
ANTILOCK BRAKES: Yes
CRUISE CONTROL: Yes
DRIVETRAIN: Front

DRIVER AIRBAG: Yes
PASSENGER AIRBAG: Yes
3-POINT BELT: Yes
MOTOR BELT: No
2-POINT BELT: No
BODY STYLE: 2-Door

FAILED COMPONENT(S)/PART(S) INFORMATION

COMPONENT: Fuel System

PART NAME(S): Fuel Injectors

LOCATION:

NUMBER OF FAILURES: 3

DATE(S) OF FAILURES: 7-4-99, 2-1-00, 6-1-00

MILEAGE AT FAILURE(S): 70,000, 76,000, 80,000

SPEED AT FAILURE(S): Started it up and check engine light was on

MANUFACTURER CONTACTED: Yes

NHTSA CONTACTED: Yes

APPLICABLE ACCIDENT INFORMATION

ACCIDENT: Yes

FIRE: No

NUMBER OF PERSONS INJURED: 1

NUMBER OF FATALITIES: 0

ESTIMATED PROPERTY DAMAGE: \$4,785

DRIVER AIRBAG DEPLOYED: No

PASSENGER AIRBAG DEPLOYED: No

REPORTED TO POLICE: Yes

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

DOT NUMBER: DOT

TIRE MANUFACTURER:

TIRE NAME:

TIRE SIZE:

ADDITIONAL COMMENTS

I just want to know if this is going to be a continuing problem, I have followed the Dealers recommended service entervals Oil, Trans, Coolant, Thro Body & Injector cleaning ext ext ext. Dealer Service Center saying that their having problems with these particlar injectors, And my Question is why isnt a recall? Buy the way the Dealers name is Dearborn Pontiac Nissan in Dearborn, Mich

END OF FORM
