

784676

From: siracusa@publicinteractive.com
To: Young, Beverly <NHTSA>, Jimenez, Alberto <NHTSA>, Chiang, George <NHTSA>
Date: 6/1/00 4:18PM
Subject: Car Talk VOQ submission

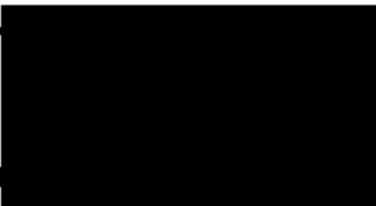
* This data was submitted via a fill-in form at the Cartalk web site
* (<http://www.cartalk.cars.com/Tools/nhtsa.pl>) If you have any problems
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* to webmaster@cartalk.com

SUBMISSION DATE: Thursday, June 1st 2000 at 4:16:52 PM

VEHICLE OWNER'S QUESTIONNAIRE
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OWNER INFORMATION

NAME
ADDRESS
TELEPHONE



NHTSA authorized to send a copy of this report to the manufacturer: No

VEHICLE INFORMATION

VIN: WBAHD6318NBJ70940
MAKE: BMW
MODEL: 525IA
YEAR: 1992

ODOMETER: 49921
PURCHASE DATE: NEW OR USED: Used

DEALER NAME: CENTER BMW
ADDRESS: SHERMAN OAKS, CA 91401

ENGINE SIZE:
CYLINDERS: 6

FUEL INJECTION: No
TURBO: No
FUEL TYPE: Gas
ANTILOCK BRAKES: Yes
CRUISE CONTROL: Yes
DRIVETRAIN:

DRIVER AIRBAG: Yes
PASSENGER AIRBAG: No
3-POINT BELT: Yes
MOTOR BELT: No
2-POINT BELT: No
BODY STYLE: 4-Door

FAILED COMPONENT(S)/PART(S) INFORMATION

COMPONENT: BRAKE LIGHT SWITCH/CIRCUIT

PART NAME(S): BRAKE LIGHT CIRCUIT

LOCATION:

NUMBER OF FAILURES: ORIGINAL PART FAILED
9/4/97, REPLACEMENT
FAILED 5/5/00

DATE(S) OF FAILURES: 9/4/97, 5/5/00

MILEAGE AT FAILURE(S): 117,000

SPEED AT FAILURE(S): 35 MPH ON ORIGINAL, 55MPH ON REPLACEMENT

MANUFACTURER CONTACTED: Yes

NHTSA CONTACTED:

APPLICABLE ACCIDENT INFORMATION

ACCIDENT: No
FIRE: Yes

NUMBER OF PERSONS INJURED: NONE
NUMBER OF FATALITIES: NONE
ESTIMATED PROPERTY DAMAGE: \$15,000.00

DRIVER AIRBAG DEPLOYED: No
PASSENGER AIRBAG DEPLOYED: N/A

REPORTED TO POLICE: Yes

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

DOT NUMBER: DOT
TIRE MANUFACTURER:
TIRE NAME:
TIRE SIZE:

ADDITIONAL COMMENTS

I CONTACTED BMW NORTH AMERICA ON 5/8/00 AND SPOKE WITH MR. KEVIN DENBLAKER. HE INFORMED ME THAT A TECHNICIAN FROM BMW'S INVESTIGATION DIVISION WOULD BE OUT TO LOOK AT MY CAR TO DETERMINE HOW THE FIRE STARTED. A TECHNICIAN CAME TO LOOK AT MY CAR ON 5/11/00, WHICH WAS TOWED TO MY MECHANICS SHOPS. INCIDENTLY, MY MECHANIC OWNS THE SAME EXACT CAR AND TOLD ME HIS CAR CAUGHT FIRE WHILE DRIVING AS WELL, THIS HAPPENED A FEW YEARS BACK. I CONTACTED MR. DENBLAKER LAST WEEK AND AGAIN TODAY. I STILL HAVE NOT HEARD ANYTHING BACK REGARDING THE CAUSE OF THE FIRE. I WOULD APPRECIATE IF SOMEONE GOT BACK TO ME AS SOON AS POSSIBLE. I FEEL THAT BMW IS REPOSNSIBLE FOR COMPENSATING ME FOR THE TOTAL LOSS OF MY CAR WHICH RESULTED FROM THE FAULTY PARTS. I WAS NOT AWARE OF A RECALL ON THE PART, WHICH RESULTED IN ME PAYING FOR A NEW ONE. WHEN I FOUND OUT ABOUT THE RECALL, I CONTACTED BMW ABOUT BEING REIMBURSED THE \$97.89, BUT WAS TOLD BECAUSE I DIDN'T HAVE THE PART REPLACED AT A DEALERSHIP THEY WOULD NOT REFUND THE COST. IF YOU NEED FURTHER INFORMATION, PLEASE GIVE ME A CALL. THANK YOU.

END OF FORM
