

784660

From: siracusa@publicinteractive.com
To: Young, Beverly <NHTSA>, Jimenez, Alberto <NHTSA>, Chiang, George <NHTSA>
Date: 5/29/00 3:49PM
Subject: Car Talk VOQ submission

* This data was submitted via a fill-in form at the Cartalk web site
* (<http://www.cartalk.cars.com/Tools/nhtsa.pl>) If you have any problems
* or suggestions regarding the format of this submission, send email
* to webmaster@cartalk.com

SUBMISSION DATE: Sunday, May 28th 2000 at 12:26:35 AM

VEHICLE OWNER'S QUESTIONNAIRE

=====

OWNER INFORMATION

NAME: [REDACTED]
ADDRESS: [REDACTED]
TELEPHONE: [REDACTED]

NHTSA authorized to send a copy of this report to the manufacturer: Yes

VEHICLE INFORMATION

VIN: 1J4GW68S3XC667072
MAKE: 1999 Jeep
MODEL: Grand Cherokee
YEAR: 1999

ODOMETER: 15000
PURCHASE DATE: NEW OR USED: New

DEALER NAME: Coast Auto
ADDRESS: Crescent City CA and Brookings OR, OR 97415

ENGINE SIZE: 4.0 L
CYLINDERS: 6

FUEL INJECTION: Yes
TURBO: No
FUEL TYPE: Gas
ANTILOCK BRAKES: Yes
CRUISE CONTROL: Yes
DRIVETRAIN: 4 Wheel

DRIVER AIRBAG: Yes
PASSENGER AIRBAG: Yes
3-POINT BELT: Yes
MOTOR BELT: No
2-POINT BELT: No
BODY STYLE: 4-Door

FAILED COMPONENT(S)/PART(S) INFORMATION

COMPONENT: Engine failures (8)

Brakes (2)

PART NAME(S): Fuel Pump, plugs, O2 Sensors,
Reprogramming, fouled plugs,
missfire, not starting.
Disk Brakes distortion

LOCATION: Right Front

NUMBER OF FAILURES: 8 on Engine

2 on Brakes

DATE(S) OF FAILURES: Several on Engine failure, Twice on brakes

MILEAGE AT FAILURE(S): 1500 to 15000

SPEED AT FAILURE(S): 0 to 60

MANUFACTURER CONTACTED: Yes

NHTSA CONTACTED: No

APPLICABLE ACCIDENT INFORMATION

ACCIDENT: No

FIRE:

NUMBER OF PERSONS INJURED:

NUMBER OF FATALITIES:

ESTIMATED PROPERTY DAMAGE: \$

DRIVER AIRBAG DEPLOYED: No

PASSENGER AIRBAG DEPLOYED: No

REPORTED TO POLICE: No

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

DOT NUMBER: DOT
TIRE MANUFACTURER:
TIRE NAME:
TIRE SIZE:

ADDITIONAL COMMENTS

1999 Jeep has been in shop for 8 engine failures:

4/5/99, 4/15/99, 10/7/99, 10/26/98, 11/22/99, 11/29/98 2/22/00, 5/12/00

1999 Jeep has been in shop for brake rework, replacement:

11/29/99, and brakes are again causing severe shimmy in front end. This car has a severe shimmy in front end, going downhill it nearly goes out of control when braking.

END OF FORM