

784630

From: siracusa@publicinteractive.com
To: Young, Beverly <NHTSA>, Jimenez, Alberto <NHTSA>, Chiang, George <NHTSA>
Date: 5/16/00 6:47PM
Subject: Car Talk VOQ submission

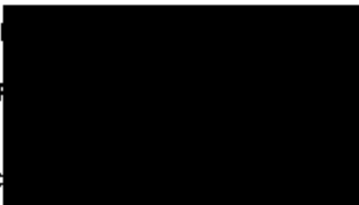
* This data was submitted via a fill-in form at the Cartalk web site
* (<http://www.cartalk.cars.com/Tools/nhtsa.pl>) If you have any problems
* or suggestions regarding the format of this submission, send email
* to webmaster@cartalk.com

SUBMISSION DATE: Tuesday, May 16th 2000 at 6:44:43 PM

VEHICLE OWNER'S QUESTIONNAIRE
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OWNER INFORMATION

NAME
ADDRESS
TELEPHONE



NHTSA authorized to send a copy of this report to the manufacturer: No

VEHICLE INFORMATION

VIN:
MAKE: BMW
MODEL: 535i
YEAR: 1991

ODOMETER: 116000
PURCHASE DATE: NEW OR USED: Used

DEALER NAME: Field's Imports
ADDRESS: Northfield, IL 60093

ENGINE SIZE: 3.5L
CYLINDERS: 6

FUEL INJECTION: Yes
TURBO: No
FUEL TYPE: Gas
ANTILOCK BRAKES: Yes
CRUISE CONTROL: Yes
DRIVETRAIN: Rear

DRIVER AIRBAG: Yes
PASSENGER AIRBAG: No
3-POINT BELT: Yes
MOTOR BELT: No
2-POINT BELT: No
BODY STYLE: 4-Door

FAILED COMPONENT(S)/PART(S) INFORMATION

COMPONENT: Starter
Ignition Switch

PART NAME(S):

LOCATION:

NUMBER OF FAILURES: 2

DATE(S) OF FAILURES: 4-7-2000, 5-12-2000

MILEAGE AT FAILURE(S): about 115,500

SPEED AT FAILURE(S): 70MPH, 55MPH

MANUFACTURER CONTACTED: Yes

NHTSA CONTACTED: No

APPLICABLE ACCIDENT INFORMATION

ACCIDENT: No
FIRE: No

NUMBER OF PERSONS INJURED: 0
NUMBER OF FATALITIES: 0
ESTIMATED PROPERTY DAMAGE: \$250/incident

DRIVER AIRBAG DEPLOYED: No
PASSENGER AIRBAG DEPLOYED: N/A

REPORTED TO POLICE: No

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

DOT NUMBER: DOT
TIRE MANUFACTURER:
TIRE NAME:
TIRE SIZE:

ADDITIONAL COMMENTS

BMW has a service advisory 120393(3824) stating that the ignition switch causes the starter to burn up. In the first instance, the car lost all power in the left lane of the highway while car was moving at about 70MPH. Mechanic didn't identify service advisory at that time and replaced starter. Second time was about a month later. Car was again on the highway in the right hand lane when it lost all power while moving at about 55MPH. If this problem has happened enough to cause a service advisory to be written, why haven't they issued a recall given that it can happen at any time and at any speed? I have sent BMW NA an email asking for more info.

END OF FORM
