

784615

From: siracusa@publicinteractive.com
To: Young, Beverly <NHTSA>, Jimenez, Alberto <NHTSA>, Chiang, George <NHTSA>
Date: 4/17/00 8:15PM
Subject: Car Talk VOQ submission

- * This data was submitted via a fill-in form at the Cartalk web site
- * (<http://www.cartalk.cars.com/Tools/nhtsa.pl>) If you have any problems
- * or suggestions regarding the format of this submission, send email
- * to webmaster@cartalk.com

SUBMISSION DATE: Monday, April 17th 2000 at 8:14:37 PM

VEHICLE OWNER'S QUESTIONNAIRE
=====

OWNER INFORMATION

NAME: per [REDACTED]

ADDRESS: [REDACTED]
West H [REDACTED]

TELEPHONE: [REDACTED]

NHTSA authorized to send a copy of this report to the manufacturer: No

VEHICLE INFORMATION

VIN: 1g4nm27u4gm175171
MAKE: BUICK
MODEL: SOMMERSET LIMITED
YEAR: 1988

ODOMETER: 93258
PURCHASE DATE: NEW OR USED: New

DEALER NAME:
ADDRESS:

ENGINE SIZE: 2.5
CYLINDERS: 4

FUEL INJECTION: Yes
TURBO: No
FUEL TYPE:
ANTILOCK BRAKES: Yes
CRUISE CONTROL: Yes
DRIVETRAIN: Front

DRIVER AIRBAG: No
PASSENGER AIRBAG: No
3-POINT BELT: Yes
MOTOR BELT: No
2-POINT BELT: No
BODY STYLE: 2-Door

FAILED COMPONENT(S)/PART(S) INFORMATION

COMPONENT: PAINT IS RUSTING FROM BEHIND THE
SURFACE

PART NAME(S):

LOCATION: Right

NUMBER OF FAILURES:

DATE(S) OF FAILURES: STARTED TO FAIL 1 MOS FROM DELIVERY

MILEAGE AT FAILURE(S): 300

SPEED AT FAILURE(S):

MANUFACTURER CONTACTED: Yes

NHTSA CONTACTED: No

APPLICABLE ACCIDENT INFORMATION

ACCIDENT:
FIRE:

NUMBER OF PERSONS INJURED:
NUMBER OF FATALITIES:
ESTIMATED PROPERTY DAMAGE: \$

DRIVER AIRBAG DEPLOYED:
PASSENGER AIRBAG DEPLOYED:

REPORTED TO POLICE:

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

DOT NUMBER: DOT
TIRE MANUFACTURER:
TIRE NAME:
TIRE SIZE:

ADDITIONAL COMMENTS

THE DEALER OFFERED TO PAY FOR PART OF A NEW PAINT JOB. WHICH WAS APPROX. \$1500. A TOTAL OF \$3000 WAS REQUIRED FOR THE COMPLETE RUST DAMAGE REMOVAL AND TWO STAGE PAINT JOB. I BELIEVE THIS SHOULD HAVE BEEN A FACTORY RECALL SINCE THIS PROBLEM WAS COMMON ON THIS PARTICULAR "N" BODY CAR. TO THIS DATE NOTHING HAS BEEN DONE TO REMEDY THIS LONG OUTSTANDING PROBLEM.

END OF FORM
