

DRIVETRAIN: Rear  
CRUISE CONTROL: Yes  
ANTILOCK BRAKES: Yes  
FUEL TYPE: Gas  
TURBO: No  
FUEL INJECTION: Yes  
CYLINDERS: 6  
ENGINE SIZE:

DEALER NAME: Milbury Ford Mercury  
ADDRESS: Auburn, MA 01501  
ODOMETER: 35000  
PURCHASE DATE: NEW OR USED: New  
YEAR: 1995  
MODEL: Contour  
MAKE: Ford  
VIN:

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VEHICLE INFORMATION

NHTSA authorized to send a copy of this report to the manufacturer: Yes

NAME  
ADDRESS  
W  
TELEPHONE

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OWNER INFORMATION

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SUBMISSION DATE: Friday, April 14th 2000 at 7:01:05 PM

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\* This data was submitted via a fill-in form at the CarTalk web site  
\* (<http://www.cartalk.com/Tools/nhtsa.pl>) If you have any problems  
\* or suggestions regarding the format of this submission, send email  
\* to [webmaster@cartalk.com](mailto:webmaster@cartalk.com)

From: [siracusa@publicinteractive.com](mailto:siracusa@publicinteractive.com)  
To: Young, Beverly <NHTSA>, Jimenez, Alberto <NHTSA>, Chiang, George <NHTSA>  
Date: 4/15/00 12:06PM  
Subject: Car Talk VOQ submission

784613

DRIVER AIRBAG: Yes  
PASSENGER AIRBAG: Yes  
3-POINT BELT: Yes  
MOTOR BELT: No  
2-POINT BELT: No  
BODY STYLE: 4-Door

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FAILED COMPONENT(S)/PART(S) INFORMATION

COMMENT: doesn't run right

PART NAME(S):

LOCATION:

NUMBER OF FAILURES:

DATE(S) OF FAILURES: 1999

MILEAGE AT FAILURE(S): 27000

SPEED AT FAILURE(S): 0

MANUFACTURER CONTACTED:

NHTSA CONTACTED: No

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APPLICABLE ACCIDENT INFORMATION

ACCIDENT:

FIRE:

NUMBER OF PERSONS INJURED:

NUMBER OF FATALITIES:

ESTIMATED PROPERTY DAMAGE: \$

DRIVER AIRBAG DEPLOYED:

PASSENGER AIRBAG DEPLOYED:

REPORTED TO POLICE:

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INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

DOT NUMBER: DOT

TIRE MANUFACTURER:

TIRE NAME:

TIRE SIZE:

ADDITIONAL COMMENTS

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END OF FORM  
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I have had for more than a year a problem with engine racing in warmer weather (65 and up) at startup and when idling in drive at stop signs. At startup the car races up to 3,500 rpm and stays there until a kick on the gas pedal brings it back down (most of the time). Putting it in drive slams the transmission. Going to neutral slows it down to bring it to drive. At stop signs idle swings rapidly between 750 rpm up to 2000 rpm (and more) several times before dropping to 500, slowly building to 750 and then swinging wildly, rapidly again. At the same time the car bucks and wants to take off. It doesn't race in neutral. Dealerships have reset the computer codes, replaced the computer controls and cleaned the throttle body. None of this has made a difference.