

784594

From: siracusa@publicinteractive.com
To: Young, Beverly <NHTSA>, Jimenez, Alberto <NHTSA>, Chiang, George <NHTSA>
Date: 4/4/00 10:05PM
Subject: Car Talk VOQ submission

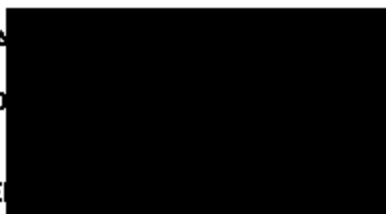
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* to webmaster@cartalk.com

SUBMISSION DATE: Tuesday, April 4th 2000 at 10:04:49 PM

VEHICLE OWNER'S QUESTIONNAIRE
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OWNER INFORMATION

NAME
ADDRESS
TELEPHONE



NHTSA authorized to send a copy of this report to the manufacturer: No

VEHICLE INFORMATION

VIN: 1FMPU18L3WLB56370
MAKE: Ford
MODEL: Expedition
YEAR: 1998

ODOMETER: 40,000
PURCHASE DATE: NEW OR USED: New

DEALER NAME: Phil Long Ford
ADDRESS: Lakewood, CO

ENGINE SIZE: 350
CYLINDERS: 8

FUEL INJECTION: Yes
TURBO: No
FUEL TYPE: Gas
ANTILOCK BRAKES: Yes
CRUISE CONTROL: Yes
DRIVETRAIN: 4 Wheel

DRIVER AIRBAG: Yes
PASSENGER AIRBAG: Yes
3-POINT BELT: Yes
MOTOR BELT: No
2-POINT BELT: No
BODY STYLE: 4-Door

FAILED COMPONENT(S)/PART(S) INFORMATION

COMPONENT: Driver Side Tie Rod

PART NAME(S): Driver Side Tie Rod broke when
backing out of garage

LOCATION: Left

NUMBER OF FAILURES: first time

DATE(S) OF FAILURES: 02/24/00

MILEAGE AT FAILURE(S): 40,000

SPEED AT FAILURE(S): 1 mph

MANUFACTURER CONTACTED: Yes

NHTSA CONTACTED: No

APPLICABLE ACCIDENT INFORMATION

ACCIDENT: No
FIRE: No

NUMBER OF PERSONS INJURED:
NUMBER OF FATALITIES:
ESTIMATED PROPERTY DAMAGE: \$

DRIVER AIRBAG DEPLOYED:
PASSENGER AIRBAG DEPLOYED:

REPORTED TO POLICE:

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

DOT NUMBER: DOT
TIRE MANUFACTURER:
TIRE NAME:
TIRE SIZE:

ADDITIONAL COMMENTS

The driver side tie rod broke upon backing out of the garage. Had this happened while driving on the freeway, I believe the car would have rolled. The car was never in an accident and never hit anything. The dealer won't believe us and will not reimburse us for the repairs. We believe it is a defect in the tie rod.

END OF FORM
