

784579

From: siracusa@publicinteractive.com
To: Young, Beverly <NHTSA>, Jimenez, Alberto <NHTSA>, Chiang, George <NHTSA>
Date: 3/22/00 9:38PM
Subject: Car Talk VOQ submission

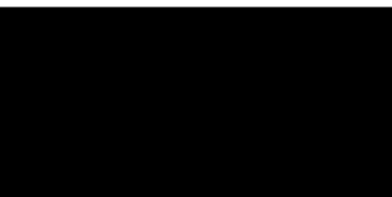
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* to webmaster@cartalk.com

SUBMISSION DATE: Wednesday, March 22nd 2000 at 9:38:23 PM

VECHICLE OWNER'S QUESTIONNAIRE
=====

OWNER INFORMATION

NAME
ADDRESS
TELEPHONE



NHTSA authorized to send a copy of this report to the manufacturer: Yes

VEHICLE INFORMATION

VIN: 1GHDX03E8WD347110
MAKE: Oldsmobile
MODEL: Silhouette
YEAR: 1998

ODOMETER: 33000
PURCHASE DATE: NEW OR USED:

DEALER NAME: Williams Chevrolet
ADDRESS: Elkton, MD 21821

ENGINE SIZE:
CYLINDERS: 6

FUEL INJECTION: Yes
TURBO: No
FUEL TYPE: Gas
ANTILOCK BRAKES: Yes
CRUISE CONTROL: Yes
DRIVETRAIN: Front

DRIVER AIRBAG: Yes
PASSENGER AIRBAG: Yes
3-POINT BELT: Yes
MOTOR BELT: No
2-POINT BELT: No
BODY STYLE: Van

FAILED COMPONENT(S)/PART(S) INFORMATION

COMPONENT: Fuel pump harness terminals
Fuel pump sender

PART NAME(S): 1.Fuel pump terminal harness
2. Fuel sender/pump assy 2532823

LOCATION:

NUMBER OF FAILURES: 2

DATE(S) OF FAILURES: 8/99, 10/99

MILEAGE AT FAILURE(S): 17,822, 22551

SPEED AT FAILURE(S): unknown

MANUFACTURER CONTACTED: No

NHTSA CONTACTED: No

APPLICABLE ACCIDENT INFORMATION

ACCIDENT: No
FIRE: No

NUMBER OF PERSONS INJURED:
NUMBER OF FATALITIES:
ESTIMATED PROPERTY DAMAGE: \$

DRIVER AIRBAG DEPLOYED:
PASSENGER AIRBAG DEPLOYED:

REPORTED TO POLICE:

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

DOT NUMBER: DOT
TIRE MANUFACTURER:
TIRE NAME:
TIRE SIZE:

ADDITIONAL COMMENTS

On two occasions related to above parts, engine stopped without warning, loosing brakes, steering, and risk of being rear-ended. No injuries or damage resulted, but obviously the potential was there. Harness with corroded terminals was not readily available; dealer cleaned terminals. When fuel sender failed, dealer told us that the cleaned terminals were again corroding, and harness had to be replaced.

END OF FORM
