

**784573**

**From:** siracusa@publicinteractive.com  
**To:** Young, Beverly <NHTSA>, Jimenez, Alberto <NHTSA>, Chiang, George <NHTSA>  
**Date:** 3/18/00 7:58PM  
**Subject:** Car Talk VOQ submission

\* This data was submitted via a fill-in form at the Cartalk web site  
\* (<http://www.cartalk.cars.com/Tools/nhtsa.pl>) If you have any problems  
\* or suggestions regarding the format of this submission, send email  
\* to [webmaster@cartalk.com](mailto:webmaster@cartalk.com)

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SUBMISSION DATE: Saturday, March 18th 2000 at 7:57:33 PM

**VEHICLE OWNER'S QUESTIONNAIRE**  
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**OWNER INFORMATION**  
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NA  
ADD  
TELE

NHTSA authorized to send a copy of this report to the manufacturer: No

**VEHICLE INFORMATION**  
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VIN:  
MAKE: Buick  
MODEL: Park Ave  
YEAR: 1998

ODOMETER: 13,000  
PURCHASE DATE: NEW OR USED: Used

DEALER NAME:  
ADDRESS: ,

ENGINE SIZE: 3.8L  
CYLINDERS: 6

FUEL INJECTION: Yes  
TURBO: No  
FUEL TYPE: Gas  
ANTILOCK BRAKES: Yes  
CRUISE CONTROL: Yes  
DRIVETRAIN: Front

DRIVER AIRBAG: Yes  
PASSENGER AIRBAG: Yes  
3-POINT BELT: Yes  
MOTOR BELT: No  
2-POINT BELT: No  
BODY STYLE: 4-Door

FAILED COMPONENT(S)/PART(S) INFORMATION

COMPONENT: The air level ride system filled up the shocks all the way causing the rear end to bounce over bumps. The back of the car is up high and is frozen that way. Buick will take care of it under warranty.

PART NAME(S):

LOCATION:

NUMBER OF FAILURES: 1

DATE(S) OF FAILURES: 3-12-00

MILEAGE AT FAILURE(S): 13,000

SPEED AT FAILURE(S): N/A

MANUFACTURER CONTACTED: Yes

NHTSA CONTACTED: No

APPLICABLE ACCIDENT INFORMATION

ACCIDENT: No  
FIRE: No

NUMBER OF PERSONS INJURED: 0  
NUMBER OF FATALITIES: 0  
ESTIMATED PROPERTY DAMAGE: \$0

DRIVER AIRBAG DEPLOYED: No  
PASSENGER AIRBAG DEPLOYED: No

REPORTED TO POLICE: No

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

DOT NUMBER: DOTn/a

TIRE MANUFACTURER:  
TIRE NAME:  
TIRE SIZE:

ADDITIONAL COMMENTS

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END OF FORM  
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