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To: Young, Beverly <NHTSA>, Jimenez, Alberto <NHTSA>, Chiang, George <NHTSA>
Date: 3/9/00 2:08PM
Subject: Car Talk VOQ submission

* This data was submitted via a fill-in form at the Cartalk web site
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SUBMISSION DATE: Tuesday, March 7th 2000 at 8:21:35 PM

VEHICLE OWNER'S QUESTIONNAIRE
=====

OWNER INFORMATION

NAME
ADDRESS
A
TELEPHONE



NHTSA authorized to send a copy of this report to the manufacturer: No

VEHICLE INFORMATION

VIN: JM1BJ2219X0159388
MAKE: MAZDA
MODEL: PROGEGE
YEAR: 1999

ODOMETER: 6000
PURCHASE DATE: NEW OR USED:

DEALER NAME: HERZOG MEIER
ADDRESS: BEAVERTON, OR 97005

ENGINE SIZE:
CYLINDERS: 4

FUEL INJECTION: Yes
TURBO: No
FUEL TYPE:
ANTILOCK BRAKES: Yes
CRUISE CONTROL: Yes
DRIVETRAIN: Front

DRIVER AIRBAG: Yes
PASSENGER AIRBAG: Yes
3-POINT BELT: Yes
MOTOR BELT: No
2-POINT BELT: No
BODY STYLE: 4-Door

FAILED COMPONENT(S)/PART(S) INFORMATION

COMPONENT: BRAKES

PART NAME(S):

LOCATION:

NUMBER OF FAILURES: 4

DATE(S) OF FAILURES: 1/2000

MILEAGE AT FAILURE(S): 6000

SPEED AT FAILURE(S): STOPPING

MANUFACTURER CONTACTED: No

NHTSA CONTACTED: Yes

APPLICABLE ACCIDENT INFORMATION

ACCIDENT: Yes

FIRE:

NUMBER OF PERSONS INJURED: 1

NUMBER OF FATALITIES: 0

ESTIMATED PROPERTY DAMAGE: \$2000

DRIVER AIRBAG DEPLOYED: No

PASSENGER AIRBAG DEPLOYED: No

REPORTED TO POLICE: No

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

DOT NUMBER: DOT

TIRE MANUFACTURER:

TIRE NAME:

TIRE SIZE:

ADDITIONAL COMMENTS

AFTER ACCIDENT TOOK CAR TO DEALER. THEY WERE UNABLE TO VERIFY BY CODES THAT THE BRAKES DID INFACT FAIL. 2 MORE TIMES THEY FAILED, CAR STOPPED BUT PEDAL HAD TO GO TO THE FLOOR. THE 4TH TIME MY DAUGHTER ALMOST WENT INTO AN INTERSECTION THEREFORE, WE TOOK IT TO THE DEALER AGAIN. AGAIN, THEY WERE UNABLE TO SEE ANY CODES SO THEY COULDN'T/WOULDNT DO ANYTHING. THEY KEPT THE CAR FOR 6 DAYS TO DRIVE IT THEMSELVES BUT NO BRAKE FAILURE. WE HAD DRIVEN 600 MILES AND IN 600 MILES WE HAD 4 BRAKE FAILURES. THEY DROVE IT APPROXIMATELY 100 MILES. THEY'LL DO NOTHING DUE TO NO CODES SHOWING UP. ANY RECOURSE?

END OF FORM
