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From: siracusa@publicinteractive.com
To: Young, Beverly <NHTSA>, Jimenez, Alberto <NHTSA>, Chiang, George <NHTSA>
Date: 2/7/00 7:48AM
Subject: Car Talk VOQ submission

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SUBMISSION DATE: Sunday, February 6th 2000 at 12:53:03 AM

VEHICLE OWNER'S QUESTIONNAIRE
=====

OWNER INFORMATION

NAME
ADDRESS
WORK
TELEPHONE

NHTSA authorized to send a copy of this report to the manufacturer: Yes

VEHICLE INFORMATION

VIN: 2C3HD56T6SH545922
MAKE: Chrysler
MODEL: Concorde
YEAR: 1995

ODOMETER: 24000
PURCHASE DATE: NEW OR USED: New

DEALER NAME: Great Valley Chrysler-Plymouth
ADDRESS: Sacramento, CA 95865

ENGINE SIZE: 3.3
CYLINDERS: 6

FUEL INJECTION: Yes
TURBO: No
FUEL TYPE: Gas
ANTILOCK BRAKES: Yes
CRUISE CONTROL: Yes
DRIVETRAIN: Front

DRIVER AIRBAG: Yes
PASSENGER AIRBAG: Yes
3-POINT BELT: Yes
MOTOR BELT: No
2-POINT BELT: No
BODY STYLE: 4-Door

FAILED COMPONENT(S)/PART(S) INFORMATION

COMPONENT: Transmission is failing with
only 24,000 miles on her

PART NAME(S):

LOCATION:

NUMBER OF FAILURES:

DATE(S) OF FAILURES: 01-15-00

MILEAGE AT FAILURE(S): 24,000

SPEED AT FAILURE(S): 0

MANUFACTURER CONTACTED: No

NHTSA CONTACTED: No

APPLICABLE ACCIDENT INFORMATION

ACCIDENT:
FIRE:

NUMBER OF PERSONS INJURED:
NUMBER OF FATALITIES:
ESTIMATED PROPERTY DAMAGE: \$

DRIVER AIRBAG DEPLOYED:
PASSENGER AIRBAG DEPLOYED:

REPORTED TO POLICE:

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

DOT NUMBER: DOT
TIRE MANUFACTURER:
TIRE NAME:
TIRE SIZE:

ADDITIONAL COMMENTS

Our daughter had a Chrysler Minivan and that transmission failed also. 3 friends Chrysler's transmissions have failed--all minivans. AND another friend's Chrysler Concorde transmission failed--same year--1995. Something about the line deteriorating????? What gives????? I like our Chrysler, but I expect a vehicle to hold up better!!!!!!

END OF FORM
