

784451

From: siracusa@publicinteractive.com
To: Young, Beverly <NHTSA>, Jimenez, Alberto <NHTSA>, Chiang, George <NHTSA>
Date: 1/27/00 8:22AM
Subject: Car Talk VOQ submission

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SUBMISSION DATE: Wednesday, January 26th 2000 at 3:27:41 PM

VEHICLE OWNER'S QUESTIONNAIRE
=====

OWNER INFORMATION

NAME

ADDRESS

Ap

TELEPHONE

NHTSA authorized to send a copy of this report to the manufacturer: Yes

VEHICLE INFORMATION

VIN: VVWFB4312NE019675

MAKE: VW

MODEL: PASSAT

YEAR: 1992

ODOMETER: 74000

PURCHASE DATE: NEW OR USED: Used

DEALER NAME: ECONOMY HONDA

ADDRESS: CHATT., TN

ENGINE SIZE:

CYLINDERS: 4

FUEL INJECTION: Yes

TURBO: No

FUEL TYPE: Gas

ANTILOCK BRAKES: Yes

CRUISE CONTROL: Yes

DRIVETRAIN: Front

DRIVER AIRBAG: No
PASSENGER AIRBAG: No
3-POINT BELT: No
MOTOR BELT: Yes
2-POINT BELT: No
BODY STYLE: 4-Door

FAILED COMPONENT(S)/PART(S) INFORMATION

COMPONENT: GAS ACCELERATE AND STICKS OR
DOESNT GO,ENGINE MOUNTS,
MASTERCYLINDER
(BRAKES),BEARINGS,JOINTS,STARTER,
ALTERNATOR,WANT START
INTERMITTENTLY,HEATERCORE,TRANSMI
SSION,MOTOR GASKET LEAK,TRUNK
LATCH BROKE,FRESH AIR CONTROL
DOESNT WORK,FUEL LEAK FUEL
DISTRIBUTER,MASS AIR FLOW,BALL
JOINTS,

PART NAME(S):

LOCATION:

NUMBER OF FAILURES: 14

DATE(S) OF FAILURES: 03-1997 -JAN 2000

MILEAGE AT FAILURE(S): 59000-74000

SPEED AT FAILURE(S): ALL

MANUFATURER CONTACTED: Yes

NHTSA CONTACTED: No

APPLICABLE ACCIDENT INFORMATION

ACCIDENT:

FIRE:

NUMBER OF PERSONS INJURED:

NUMBER OF FATALITIES:

ESTIMATED PROPERTY DAMAGE: \$

DRIVER AIRBAG DEPLOYED:

PASSENGER AIRBAG DEPLOYED:

REPORTED TO POLICE:

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

DOT NUMBER: DOT
TIRE MANUFACTURER:
TIRE NAME:
TIRE SIZE:

ADDITIONAL COMMENTS

This car is a fire hazard I have 3 children and put my entire savings on this car. This car scares me every time I get in it. I am afraid that it will catch on fire it will cost 1300.00 to fix that. When accelerating on accelerating ramp either the car hesitates I will put the gas to the floor and it will not go I've almost gotten run over by others even while trying to pull out of my driveway, or my car will accelerate very fast and want stop and gets stuck, I have almost ran over others. This car has very little miles to have everything wrong with it. I have also paid mechanics to fix some of the problems and can not fix them such as sudden acceleration, not going, starting problems, even the fuel leakage. I strongly feel like this car is the true lemon, and is very dangerous. I have contacted vw of America they would only work the heartcore out.

Thank You very much


END OF FORM
