

784437

From: siracusa@publicinteractive.com  
To: Young, Beverly <NHTSA>, Jimenez, Alberto <NHTSA>, Chiang, George <NHTSA>  
Date: 1/18/00 1:32PM  
Subject: Car Talk VOQ submission

\* This data was submitted via a fill-in form at the Cartalk web site  
\* (<http://www.cartalk.cars.com/Tools/nhtsa.pl>) If you have any problems  
\* or suggestions regarding the format of this submission, send email  
\* to [webmaster@cartalk.com](mailto:webmaster@cartalk.com)

SUBMISSION DATE: Tuesday, January 18th 2000 at 1:16:06 PM

VEHICLE OWNER'S QUESTIONNAIRE

OWNER INFORMATION

NAME: [REDACTED]  
ADDRESS: [REDACTED]  
TELEPHONE: [REDACTED]

NHTSA authorized to send a copy of this report to the manufacturer: Yes

VEHICLE INFORMATION

VIN: IG3HN53L9P1807645  
MAKE: oldsmobile  
MODEL: 88  
YEAR: 1993

ODOMETER: 39300  
PURCHASE DATE: NEW OR USED:

DEALER NAME: BILL CRAM INC  
ADDRESS: SENECA FALLS, NY 13148

ENGINE SIZE:  
CYLINDERS: 6

FUEL INJECTION: Yes  
TURBO: No  
FUEL TYPE:  
ANTILOCK BRAKES: Yes  
CRUISE CONTROL: Yes  
DRIVETRAIN: Front

DRIVER AIRBAG: Yes  
PASSENGER AIRBAG: No  
3-POINT BELT: Yes  
MOTOR BELT: No  
2-POINT BELT: No  
BODY STYLE: 4-Door

FAILED COMPONENT(S)/PART(S) INFORMATION

COMPONENT: abs brake warning light comes on  
and stays on. still have brakes  
but no abs.

PART NAME(S): abs brake modulator valve.

LOCATION:

NUMBER OF FAILURES: one

DATE(S) OF FAILURES: 11/16/99

MILEAGE AT FAILURE(S): 37640

SPEED AT FAILURE(S): 0

MANUFATURER CONTACTED: Yes

NHTSA CONTACTED: No

APPLICABLE ACCIDENT INFORMATION

ACCIDENT: No

FIRE: No

NUMBER OF PERSONS INJURED:

NUMBER OF FATALITIES:

ESTIMATED PROPERTY DAMAGE: \$

DRIVER AIRBAG DEPLOYED: N/A

PASSENGER AIRBAG DEPLOYED: N/A

REPORTED TO POLICE: No

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

DOT NUMBER: DOT

TIRE MANUFACTURER:

TIRE NAME:

TIRE SIZE:

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**ADDITIONAL COMMENTS**  
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avbs light came on, went off then stayed on. Tried resetting computer, still stayed on. I took it to the dealer, diagnostic test indicated shorted valved assembly. Told I needed an abs brake pressure modulator valve at a cost of \$247.49, labor of \$75.00. Parts had to be ordered. Parts were ordered, no notification. Finally called them back January 11 and told parts wre in and appointment made. Car went in for service today, when I went to pick it up they explained the wrong parts were ordered. They now claim the part will cost over 400 and labor will be over 200, and total bill will be in excess of 600.00. I contend that the part should not have failed to begin with. They refuse to do anything about it. Oldsmobile took the same attitude. I noted numerous complaints on your web site concerning failure of this system and believe Oldsmobile should be held responsible.

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**END OF FORM**  
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