

**784425**

**From:** siracusa@publicinteractive.com  
**To:** Young, Beverly <NHTSA>, Jimenez, Alberto <NHTSA>, Chiang, George <NHTSA>  
**Date:** 1/12/00 8:23AM  
**Subject:** Car Talk VOQ submission

- \* This data was submitted via a fill-in form at the CarTalk web site
- \* (<http://www.cartalk.cars.com/Tools/nhtsa.pl>) If you have any problems
- \* or suggestions regarding the format of this submission, send email
- \* to [webmaster@cartalk.com](mailto:webmaster@cartalk.com)

SUBMISSION DATE: Wednesday, January 12th 2000 at 8:22:23 AM

VEHICLE OWNER'S QUESTIONNAIRE  
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OWNER INFORMATION  
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NAME  
ADDRESS  
TELEPHONE

NHTSA authorized to send a copy of this report to the manufacturer: No

VEHICLE INFORMATION  
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VIN: 1G2NW55M9RC713380  
MAKE: Pontiac  
MODEL: Grand AM GT  
YEAR: 1994

ODOMETER: 1092  
PURCHASE DATE: NEW OR USED: Used

DEALER NAME: S&T Credit Union  
ADDRESS: Merrillville, IN 46410

ENGINE SIZE:  
CYLINDERS:

FUEL INJECTION: Yes  
TURBO: No  
FUEL TYPE:  
ANTILOCK BRAKES: Yes  
CRUISE CONTROL: Yes  
DRIVETRAIN:

DRIVER AIRBAG: Yes  
PASSENGER AIRBAG: No  
3-POINT BELT: No  
MOTOR BELT: No  
2-POINT BELT: No  
BODY STYLE: 4-Door

FAILED COMPONENT(S)/PART(S) INFORMATION

COMPONENT: motor  
PART NAME(S): Front window  
LOCATION: Left Rear  
NUMBER OF FAILURES: All the time  
DATE(S) OF FAILURES: 5/99  
MILEAGE AT FAILURE(S):  
SPEED AT FAILURE(S):  
MANUFATURER CONTACTED: No  
NHTSA CONTACTED: No

APPLICABLE ACCIDENT INFORMATION

ACCIDENT:  
FIRE:  
NUMBER OF PERSONS INJURED:  
NUMBER OF FATALITIES:  
ESTIMATED PROPERTY DAMAGE: \$  
DRIVER AIRBAG DEPLOYED:  
PASSENGER AIRBAG DEPLOYED:  
REPORTED TO POLICE:

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

DOT NUMBER: DOT  
TIRE MANUFACTURER:  
TIRE NAME:  
TIRE SIZE:

ADDITIONAL COMMENTS

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It seems like my window always gets stuck. It happens on both sides of the car on the passenger side and the drivers side. Sometimes it take awhile before it can go up. When I go to work I have to use a badge to enter and exit the garage. When leaving the garage if it is raining or snowing, by the time I get out of the garage I can't put the window up so now I am getting soaking wet or snow on me till I can get the window up. So what I have to do is open the door to use my badge. I have also spoken to people who have a Grand Am or they know someone who also has one who has problem with their windows to. I can't believe all of these Grand Ams are having the same problems.

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END OF FORM  
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