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From: siracusa@publicinteractive.com  
To: Young, Beverly <NHTSA>, Jimenez, Alberto <NHTSA>, Chiang, George <NHTSA>  
Date: 1/7/00 11:03PM  
Subject: Car Talk VOQ submission

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SUBMISSION DATE: Friday, January 7th 2000 at 11:02:50 PM

VEHICLE OWNER'S QUESTIONNAIRE  
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OWNER INFORMATION  
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NA  
ADD  
TELE

NHTSA authorized to send a copy of this report to the manufacturer: No

VEHICLE INFORMATION  
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VIN: KNDJB7235Y5634613  
MAKE: KIA  
MODEL: SPORTAGE  
YEAR: 2000

ODOMETER: 2000  
PURCHASE DATE: NEW OR USED: New

DEALER NAME: Sarasota Chrysler Plymouth  
ADDRESS: Sarasota, FL 34231

ENGINE SIZE:  
CYLINDERS: 4

FUEL INJECTION: No  
TURBO: No  
FUEL TYPE:  
ANTILOCK BRAKES: Yes  
CRUISE CONTROL: Yes  
DRIVETRAIN: Rear

DRIVER AIRBAG: Yes  
PASSENGER AIRBAG: Yes  
3-POINT BELT: No  
MOTOR BELT: No  
2-POINT BELT: No  
BODY STYLE: 4-Door

FAILED COMPONENT(S)/PART(S) INFORMATION

COMPONENT: Steers to the right

PART NAME(S):

LOCATION:

NUMBER OF FAILURES:

DATE(S) OF FAILURES: 11-20-99

MILEAGE AT FAILURE(S):

SPEED AT FAILURE(S):

MANUFATURER CONTACTED: No

NHTSA CONTACTED: No

APPLICABLE ACCIDENT INFORMATION

ACCIDENT: No

FIRE: No

NUMBER OF PERSONS INJURED:

NUMBER OF FATALITIES:

ESTIMATED PROPERTY DAMAGE: \$

DRIVER AIRBAG DEPLOYED:

PASSENGER AIRBAG DEPLOYED:

REPORTED TO POLICE:

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

DOT NUMBER: DOT

TIRE MANUFACTURER:

TIRE NAME:

TIRE SIZE:

ADDITIONAL COMMENTS

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I have this problem with the kia. When I drive it, it slightly pulls to the right and if I let the steering wheel go for a couple of seconds, it goes to the right. The front wind sheild has air come in. And when drivin at high speeds, when a another car goes by, and when its windy it goes all over the road! I am very concerned about this . I do not feel safe in this. I also have a 4 year son that has to ride with me! It has been back to dealer 3 times. I already wrote main dealer and now they have a last chance to make it right on Jan.12,2000. And everytime I bring it in the service people tell me that the Kia is made to go to the right of the road. They say the roads are made that way and the Kia just follows it. And the wind coming in.... they said its the wind whipping around the outside mirrors. Please let me know what you think!

Thank-You,  
[REDACTED]

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END OF FORM  
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