

**784400**

**From:** [REDACTED]  
**To:** Young, Beverly <NHTSA>, Jimenez, Alberto <NHTSA>, Chiang, George <NHTSA>  
**Date:** 1/3/00 9:58PM  
**Subject:** Car Talk VOQ submission

\* This data was submitted via a fill-in form at the CarTalk web site  
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SUBMISSION DATE: Monday, January 3rd 2000 at 9:58:03 PM

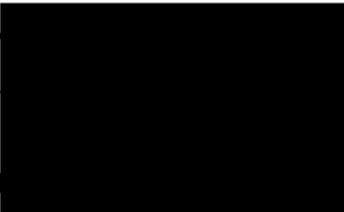
## VEHICLE OWNER'S QUESTIONNAIRE

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## OWNER INFORMATION

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N  
AD  
TEL



NHTSA authorized to send a copy of this report to the manufacturer: Yes

## VEHICLE INFORMATION

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VIN: 3B3ES47C2TT307413

MAKE: Dodge

MODEL: Neon

YEAR: 1996

ODOMETER: 59,468

PURCHASE DATE: NEW OR USED: Used

DEALER NAME: Brunswick Auto Mart

ADDRESS: Brunswick, OH 44212

ENGINE SIZE: L

CYLINDERS: 4

FUEL INJECTION: Yes

TURBO: No

FUEL TYPE: Gas

ANTILOCK BRAKES: Yes

CRUISE CONTROL: Yes

DRIVETRAIN: Rear

DRIVER AIRBAG: Yes  
PASSENGER AIRBAG: Yes  
3-POINT BELT: No  
MOTOR BELT: No  
2-POINT BELT: No  
BODY STYLE: 4-Door

FAILED COMPONENT(S)/PART(S) INFORMATION

COMPONENT: Head Gasket  
Rear breaks  
Cylinders

PART NAME(S): Head Gasket  
Breaks  
Cylinders  
engine light

LOCATION:

NUMBER OF FAILURES: 1 each

DATE(S) OF FAILURES: starting 04/23/98

MILEAGE AT FAILURE(S): 28,417

SPEED AT FAILURE(S): 35 mph

MANUFATURER CONTACTED: Yes

NHTSA CONTACTED: No

APPLICABLE ACCIDENT INFORMATION

ACCIDENT:  
FIRE:

NUMBER OF PERSONS INJURED:  
NUMBER OF FATALITIES:  
ESTIMATED PROPERTY DAMAGE: \$

DRIVER AIRBAG DEPLOYED:  
PASSENGER AIRBAG DEPLOYED:

REPORTED TO POLICE:

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

DOT NUMBER: DOT  
TIRE MANUFACTURER:

TIRE NAME:  
TIRE SIZE:

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ADDITIONAL COMMENTS  
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Head Gasket needs to be replaced, 59,000 miles, major oil leak,  
Rear breaks howl when slowing.

2 of the 4 cylinders were misfiring not allowing the car to go above 25mph, sounded like a lawn mower engine when driving. The misfiring cause the spark plugs to go bad, which I had just replaced.

The service engine light came on the day that I took my car home, I took it back right away, and they had to replace the spark plugs.

I will NEVER recommend a Neon to even my worst enemy! They are nothing but trouble from day 1!

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END OF FORM  
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