



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

01-JUL-2002

Ord. or
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Reference No.

763682

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date: ___/___/___

VEHICLE INFORMATION

| | | | | |
|--|--------------|---------------|--------------|--------------------------|
| Vehicle Ident. No. (VIN) <small>(Location at bottom of and/or above windshield)</small> | Vehicle Make | Vehicle Model | Vehicle Year | Current Odometer Reading |
| | DODGE TRUCK | GRAND CARAVA | 1997 | |

| | | | |
|---|---------------------------------------|---------------------------------|---|
| Purchase Date 01-JUL-2097 | Dealer's Name _____ | Engine Size (CID/CC/L 6-CYLI | <input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input type="checkbox"/> Gas <input type="checkbox"/> Fuel Injectio |
| <input checked="" type="checkbox"/> New <input type="checkbox"/> Used | City _____ State _____ Zip Code _____ | No Cylinders _____ | |

| | | | | | | |
|--|---|--|--|---|--|---|
| Transmission Type <input type="checkbox"/> Manual <input type="checkbox"/> Automatic | Antilock Brakes <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No | Restraint System <input type="checkbox"/> 3-Point Belt <input type="checkbox"/> Motorbelt <input type="checkbox"/> Driverside Airbag <input type="checkbox"/> 2-Point Bel <input type="checkbox"/> Passengerside Airbag | Cruise Control <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No | Drive Train <input checked="" type="checkbox"/> Front <input type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel | Vehicle Type <input type="checkbox"/> Car <input type="checkbox"/> Sport Util <input checked="" type="checkbox"/> Van <input type="checkbox"/> Truck <input type="checkbox"/> Minivan <input type="checkbox"/> Motorcycle <input type="checkbox"/> Other _____ | Body Style <input type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up Truck <input type="checkbox"/> Other _____ |
|--|---|--|--|---|--|---|

FAILED COMPONENT(S)/PART(S) INFORMATION

| | | | |
|-----------------------------------|--|--|--|
| Component 01300000 03220000 | Part Name(s) STEERING:POWER ASSIST BRAKES:HYDRAULIC:POWER ASSIST:VACUUM SYSTEM | Location <input type="checkbox"/> Left <input type="checkbox"/> Right <input type="checkbox"/> Front <input type="checkbox"/> Rear | Failed Part's <input type="checkbox"/> Original <input type="checkbox"/> Replacement |
|-----------------------------------|--|--|--|

| | | | |
|--------------------|--------------------------------------|--|--|
| No of Failure 6 | Date(s) of Failure(s) 10-JUL-2001 | Failed Part(s) <input type="checkbox"/> Yes <input type="checkbox"/> No | NHTSA Previously <input type="checkbox"/> Yes <input type="checkbox"/> No |
| | Mileage at Failure(s) 50000 | | |
| | Vehicle Speed at Failure(s) 10 | | |

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

| | | | | | |
|---|---|--------------------------------|---------------------------|--------------------------|---|
| Crash <input type="checkbox"/> Yes <input type="checkbox"/> No | Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | Number of Persons Injured 0 | Number of Fatalities 0 | Estimated Property Damag | Reported to Police <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No |
|---|---|--------------------------------|---------------------------|--------------------------|---|

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

THE POWER STEERING/POWER BRAKES HAVE BEEN LOCKING/FAILING INTERMITTENTLY FOR THE PAST YEAR. TOOK THE CAR TO THE SHOP IN JULY OF 2001 AND WAS TOLD THE STEERING WHEEL PROBLEM WAS DUE TO HUMIDITY AND LOOSE BELTS AND THE WEATHER WOULD IMPROVE THE PERFORMANCE. NOTICED THAT WHEN THE STEERING LOCKED, I WAS DRIVING THE CAR BETWEEN 5 AND 10 MILES PER HOUR. ALSO, WHEN STEERING WHEEL LOCKED, POWER BRAKES WOULD FAIL. HAD TO LITERALLY STAND ON BRAKE PEDAL OR TURN OFF CAR IGNITION TO STOP CAR. THREW CAR IN PARK AND TURNED THE IGNITION IMMEDIATELY TO REGAIN STEERING AND BRAKES. HAD NO STEERING CAPABILITY AT ALL. THIS PROBLEM HAS HAPPENED ABOUT ONCE EVERY 2 MONTHS BUT SEEMS TO BE GETTING MORE FREQU

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.