



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

30-JUN-2002

Ord. or
rt. dt
pd. rt
up. ltr

Reference No.

763652

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side door)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
3D7HA18N32G162988	DODGE TRUCK	RAM 1500	2002	

Purchase Date 01-MAR-2002	Dealer's Name _____	Engine Size (CID/CC/L <u>287/??</u>)	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	
Transmission Type ☐ Manual ☒ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No
	Drive Train ☐ Front ☒ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 07300000	Part Name(s) POWER TRAIN:TRANSMISSION:AUTOMATIC	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 8	Date(s) of Failure(s) <u>11-JUN-2002</u> Mileage at Failure(s) _____ Vehicle Speed at Failure(s) <u>40</u>	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

6-11-2002 TRUCK DIED OUT IN MOTION. 6-15-2002 BELLS IN TRUCK CAME ON, NO DUMMY LIGHTS LASTED 10-15 MIN THEN STOPPED ON ITS OWN, ALSO THIS DAY TRUCK DIED OUT ONCE IN REVERSE, 3 TIMES IN DRIVE. ON THIS DAY I HAD VEHICLE TOWED TO DEALER. 6-22-2002 TRUCK STUCK IN REVERSE. ENGINE REVED IN REVERSE AS IF IN NUETRAL BUT WAS CLEARLY IN REVERSE. CAR WAS DRIVEN TO DEALER THAT DAY. 6-29-2002 STUCK IN REVERSE AGAIN. DEALER CONTACTED - I WAS TOLD TO CONTACT A SERVICE MANAGER ON 7-1-2002 , I OBVIOUSLY HAVE AN INTERMITENT PROBLEM AND NOTHING CAN BE DONE UNTIL THEY CAN PROVE THERE IS A PROBLEM. *AK

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.