



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

28-JUN-2002

Od_or _____
rt_dt _____
od_rt _____
ip_lr _____

Reference No.

763591

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and door sills) 1FAPP33P11W130860	Vehicle Make FORD	Vehicle Model FOCUS	Vehicle Year 2001	Current Odometer Reading
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Purchase Date 01-JUN-2001	Dealer's Name _____	Engine Size (CID/CC/L) 2.1	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☒ Motorbelt ☐ 2-Point Bel	Cruise Control ☐ Yes ☒ No
		Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other _____ ☐ Sport Utl ☐ Truck ☐ Motorcycle
			Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 01200000 02100000	Part Name(s) STEERING:GEAR BOX SUSPENSION:INDEPENDENT FRONT	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 3	Date(s) of Failure(s) 26-MAY-2002 Mileage at Failure(s) 20903 Vehicle Speed at Failure(s) 60	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 2	Number of Fatalities 0	Estimated Property Damag	Reported to Police ☒ Yes ☐ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

VEHICLE DELIVERED ON 6/1/01. SOON AFTER I STARTED EXPERIENCING PROBLEMS WITH THE STEERING GEAR NOT BEING STABLE. THE CAR AND STEERING WHEEL WOULD SHAKE ONCE I WOULD BEGIN PICKING UP SPEED AT APPROXIMATELY 60 MPH. THE VEHICLE WAS TAKEN INTO THE DEALERSHIP FOR REPAIRS ON TWO OCCASIONS FOR FRONT END REPAIRS ON 8/16/01 & 2/14/02. ON 5/26/02 I LOSS CONTROL OF THE VEHICLE AND HAD AN ACCIDENT ON THE EXPRESSWAY, HIT THE MEDIAN AND TOTALED THE VEHICLE. PRIOR TO THE ACCIDENT I NOTICED A GREAT DEAL OF VIBRATION ON THE STEERING WHEEL/COLUMN AND THE CAR WAS SHAKING.

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.