



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

26-JUN-2002

Od_or _____
rt_dt _____
od_rt _____
ip_lr _____

Reference No.

763535

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side) 4S2CM58W6X4365264		Vehicle Make ISUZU TRUCK	Vehicle Model RODEO	Vehicle Year 1999	Current Odometer Reading
Purchase Date 01-AUG-1999	Dealer's Name _____		Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection	
☒ New ☐ Used	City _____ State _____ Zip Code _____		No Cylinders _____		
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☐ Rear ☒ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____ Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03250000 06400000	Part Name(s) BRAKES:HYDRAULIC-ANTI-SKID SYSTEM FUEL:THROTTLE LINKAGES AND CONTROL	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 8	Date(s) of Failure(s) 16-JUN-2002	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No
	Mileage at Failure(s) 3112		
	Vehicle Speed at Failure(s) 5		

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☒ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damag _____	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

I HAVE HAD THIS VEHICLE SINCE AUGUST 1999. AT VARIOUS TIMES FOR NO RHYME OR REASON THE VEHICLE SURGES AND I HAVE HAD TO USE 2 FEET TO TRY AND STOP THIS VEHICLE. I HAVE TAKEN IT TO THE DEALER WHERE I PURCHASED IT AS WELL AS OTHERS TO DIAGNOSE THIS PROBLEM. THEY EVEN CALLED ISUZU TO TRY AND DIAGNOSE IT AND THEY COULDN'T DO IT BECAUSE EVEN THOUGH THEY SAID THEY FIXED IT IT WASN'T. IT CONTINUES TO DO IT. ON JUNE 16 I WAS COMING TO A STOP AT A RED LIGHT, IT SURGED AND I HIT A PICK UP TRUCK IN THE REAR. HE HAD NO DAMAGE BUT I DID. I TOOK IT TO THE DEALER (MAROON ISUZU) AND THE NEW SERVICE MANAGER TOLD ME THAT HE WOULD HAVE TO START FROM SQUARE ONE AGAIN EVEN IF THOUGH I HAD ALL THE INVOICES OF SERVICES PERFORMED C

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.