



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

Auto Safety Hotline

## Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393  
DC METRO AREA (202) 366-0123  
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

26-JUN-2002

Ord. or  
rt. dt  
od. rt  
rp. lr

Reference No.

763508

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner \_\_\_\_\_ Date \_\_\_\_/\_\_\_\_/\_\_\_\_

### VEHICLE INFORMATION

|  |   |   |   |   |  |  |
|--|---|---|---|---|--|--|
| Vehicle Ident. No. (VIN)<br><small>(Location at bottom of<br/>and/or above windshield)</small> | Vehicle Make  | Vehicle Model   | Vehicle Year  | Current Odometer Reading  |  |  |
| JB3CA11AXPU082721  | DODGE   | COLT  | 1993  |   |  |  |
| Purchase Date<br>01-OCT-2099   | Dealer's Name _____   | Engine Size<br>(CID/CC/L) 1.5L  | <input type="checkbox"/> Turbo<br><input type="checkbox"/> Diesel<br><input type="checkbox"/> Gas<br><input type="checkbox"/> Fuel Injectio |   |  |  |
| <input type="checkbox"/> New <input checked="" type="checkbox"/> Used                          | City _____ State _____ Zip Code _____   | No Cylinders _____  |   |   |  |  |
| Transmission Type<br><input type="checkbox"/> Manual<br><input type="checkbox"/> Automatic     | Antilock Brakes<br><input type="checkbox"/> Yes<br><input checked="" type="checkbox"/> No | Restraint System<br><input type="checkbox"/> 3-Point Belt<br><input type="checkbox"/> Driverside Airbag<br><input type="checkbox"/> Passengerside Airbag<br><input checked="" type="checkbox"/> Motorbelt<br><input type="checkbox"/> 2-Point Bel | Cruise Control<br><input type="checkbox"/> Yes<br><input checked="" type="checkbox"/> No  | Drive Train<br><input checked="" type="checkbox"/> Front<br><input type="checkbox"/> Rear<br><input type="checkbox"/> 4-Wheel | Vehicle Type<br><input type="checkbox"/> Car<br><input type="checkbox"/> Van<br><input type="checkbox"/> Minivan<br><input type="checkbox"/> Other<br><input type="checkbox"/> Sport Util<br><input type="checkbox"/> Truck<br><input type="checkbox"/> Motorcycle | Body Style<br><input checked="" type="checkbox"/> 2-Door<br><input type="checkbox"/> 4-Door<br><input type="checkbox"/> Stationwagon<br><input type="checkbox"/> Pick Up Truck<br><input type="checkbox"/> Other _____ |

### FAILED COMPONENT(S)/PART(S) INFORMATION

|                       |  |  |  |
|-----------------------|--|--|--|
| Component<br>12130000 | Part Name(s)<br>INTERIOR SYSTEMS:PASSIVE RESTRAINT:BELTS | Location<br><input type="checkbox"/> Left<br><input type="checkbox"/> Front<br><input type="checkbox"/> Right<br><input type="checkbox"/> Rear | Failed Part's<br><input type="checkbox"/> Original<br><input type="checkbox"/> Replacement |
| No of Failure         | Date(s) of Failure(s)<br>20-MAY-2002                     | Failed Part(s)<br><input type="checkbox"/> Yes <input type="checkbox"/> No   | NHTSA Previously<br><input type="checkbox"/> Yes <input type="checkbox"/> No               |
|                       | Mileage at Failure(s)<br>53000                           |  |  |
|                       | Vehicle Speed at Failure(s)                              |  |  |

### APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

|   |   |                           |                      |                          |   |
|---|---|---------------------------|----------------------|--------------------------|---|
| Crash<br><input type="checkbox"/> Yes <input type="checkbox"/> No | Fire<br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | Number of Persons Injured | Number of Fatalities | Estimated Property Damag | Reported to Police<br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No |
|---|---|---------------------------|----------------------|--------------------------|---|

### NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

DRIVER'S SEAT BELT FAILED AGAIN AFTER RECALL WAS DONE SEVERAL YEARS AGO. I CALLED DEALER & TEHY SAID THEY WOULD REQUEST THE PARTS & REPAIR AGAIN. WHEN TAKEN TO THE DEALER THEY CALLED ME & SAID THAT THE RECALL ONLY COVERED THE TRACK HARDWARE & THAT THE BELT MOTOR WAS STRIPPED. THEY REFUSED TO INSTALL THE RECALL PARTS THEY HAD WITHOUT REPLACING THE MOTOR AT A COST OF OVER \$600. I TURNED THIS DOWN & WAS CHARGED \$35 FOR THEIR TROUBLE???. I THINK IT IS ABOUT TIME THAT CHRYSLER OWN UP TO THIS PROBLEM! THERE ARE THOUSANDS OF THESE CARS ON THE ROAD WITH SEAT BELTS THAT DON'T WORK. I THOUGHT SEATS BELTS HAD TO BE REPAIRED BY THE DEALERSHIPS NO MATTER HOW THEY FAILED? SOMEBODY PLEASE

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The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.