



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

24-JUN-2002

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

763423

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side door) 1LNLM81W5NY631799	Vehicle Make LINCOLN	Vehicle Model TOWN CAR	Vehicle Year 1992	Current Odometer Reading
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Purchase Date 01-AUG-2002	Dealer's Name _____	Engine Size (CID/CC/L CID 28	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☒ Driverside Airbag ☐ Passengerside Airbag ☒ Motorbelt ☐ 2-Point Bel	Cruise Control ☒ Yes ☐ No
		Drive Train ☐ Front ☒ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other _____ ☐ Sport Utl ☐ Truck ☐ Motorcycle
			Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 08100000	Part Name(s) FUEL:FUEL SYSTEMS	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Date(s) of Failure(s) _____ Mileage at Failure(s) _____ Vehicle Speed at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

FOR PAST 4 TO 5 YEARS, IN HOT WEATHER (CAR ENGINE NOT RUNNING HOT ON GAUGE) WHEN DRIVING FOR SOME TIME, GAS FUMES BECOME VERY VERY PERSISTANT IN THE PASSENGER COMPARTMENT WHEN STOPPED AT STOP LIGHT, EVEN WITH THE WINDOWS DOWN. YOU CAN HEAR A BOILING SOUND FROM THE GAS TANK. WHEN PUT CAR IN THE HOME GARAGE IT IS REALLY BAD. WHEN RELEASE THE GAS CAP SLOWLY IT HAS SIGNIFICANT PRESSURE AND KEEPS RELEASING PRESSURE FOR A LONG TIME. THE GAS IS BOILING. I HAVE ASKED THE LINCOLN OF MANY OCCASIONS ABOUT THE SMELL AND HAVE HAD IT CHECKED AGAIN JUST RECENTLY AND THEY FIND NOTHING WRONG AND JUST SAY TO KEEP GAS TANK FULL IN THE SUMMER. I FEEL THIS IS A SAFETY PROBLEM AND SEEMS TO HAVE GOTTEN WORSE IN

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.