



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

22-JUN-2002

Ord. or

rt. dt

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up. hr

Reference No.

763346

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side door) WDBHA29G6WA561736	Vehicle Make MERCEDES BENZ	Vehicle Model C280	Vehicle Year 1998	Current Odometer Reading
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Purchase Date 01-OCT-2097	Dealer's Name _____	Engine Size (CID/CC/L) 3.8	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No
	Drive Train ☐ Front ☒ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 08132000	Part Name(s) FUEL:FUEL LINES:HOSES:NON-METALLIC	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 1	Date(s) of Failure(s) 26-MAY-2002 Mileage at Failure(s) 62400 Vehicle Speed at Failure(s) 0	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

FUEL HOSE (PART NO.A2084761526) ABRUPTLY BURST WHEN CAR WAS STARTED, RESULTING IN HUGE FUEL LEAK (LIKE A SPIGOT), WITH FUEL IMMEDIATELY POOLING UNDER THE CAR AND STREAKING AWAY. IF THERE HAD BEEN A LIT CIGARETTE BUTT ON THE PARKING LOT PAVEMENT WE WOULD HAVE EXPLODED, KILLING ALL 4 OCCUPANTS AS WE WERE GETTING INTO THE CAR. IT WOULD HAVE WIPED OUT THREE GENERATIONS: TWO PARENTS, ONE CHILD AND ONE SURVIVING GRANDPARENT. THIS PART HAS TO BE FAILSAFE DUE TO THE POTENTIAL FOR CATASTROPHIC LOSS OF LIFE. I HAVE A 13-YR-OLD CAR THAT HAS NEVER HAD BREAKAGE OF A FUEL HOSE LIKE THIS. I URGE A RECALL OF THIS PART SO AS TO PREVENT FUTURE LOSS OF LIFE. THIS IS NOT A CASE OF NORMAL WEAR AND TEAR. THIS IS A SAFE

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.