



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

20-JUN-2002

Od_or _____
rt_dt _____
pd_rt _____
up_lr _____

Reference No.

763298

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date _____/_____/_____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side door) 1GNDX03E7VD268491	Vehicle Make CHEVROLET TRUCK	Vehicle Model VENTURE	Vehicle Year 1997	Current Odometer Reading
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Purchase Date 01-SEP-2098	Dealer's Name _____	Engine Size (CID/CC/L) 3.4	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No
	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03250000 06610000 12250000	Part Name(s) BRAKES:HYDRAULIC:ANTI-SKID SYSTEM EXHAUST SYSTEM:MANIFOLD:ENGINE INTERIOR SYSTEMS:ACTIVE RESTRAINTS:BELT BUCKLES	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 1	Date(s) of Failure(s) 01-JAN-2099	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No
	Mileage at Failure(s) 1000		
	Vehicle Speed at Failure(s) 0		

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

THE INTAKE MANIFOLD GASKET BLEW AND FILLED THE ENGINE WITH WATER, THIS IS A PROBLEM WITH THE 3.4 ENGINE THAT GM IS AWARE OF. THE SLIDING DOOR ON THE PASSENGER SIDE HAS FALLEN OFF THE VAN 4 TIMES SINCE WE HAVE HAD DEALER FIXED 3 TIMES THEN IT WAS OUT OF WARRENTY. THE FRONT AND REAR BRAKES STARTED SQUEALING WHEN THE VAN HAD 1000 MILES ON IT AND CONTINUE TO THIS DAY. GM SAYS THEY ARE DESIGNED LIKE THAT. THE SEAT BELTS IN THE VAN COME UNLATCHED AT ANY TIME, THE BELTS IN THE REAR WILL CONTIUALY TIGHTEN WHEN YOU HIT BUMPS IN THE ROAD. GM TOLD US THAT WE WERE NOT USING THE SEATBELTS PROPERLY. THE RACK AND PINION STEERING STARTED MAKING A GROWLING NOISE IMMIDIATLY FOLLOWING THE WARRENTY RUNN

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.