Form Approved: OMB No. 2127-0001

U.S. Department of Transportation
National Highway Traffic Safety Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: http://www.nhtsa.dot.gov

FOR AGENCY USE ONLY 258

Date Received: 10-JUN-2002

Od_or ____ ____
rt_dt ____ ____
od_rt ____ ____
up_ltr ____ ____

Reference No. 762881

[redacted]

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ *YES* ☐ *NO*
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ **Date**____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (Located at bottom of windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Readin
4M2DV11W1SDJ06426	MERCURY TRUCK	VILLAGER	1995	

Purchase Dat		Engine Size	
01-MAR-2000	Dealer's Name _____	(CID/CC/L 3.0 LI	☐ Turbo
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	☐ Diesel ☐ Gas ☒ Fuel Injectio

Transmission Type	Antilock Brakes	Restraint System	Cruise Contro	Drive Trai	Vehicle Type	Body Style
☐ Manual ☐ Automatic	☒ Yes ☐ No	☐ 3-Point Belt ☒ Motorbelt ☒ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	☒ Yes ☐ No	☒ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Sport Ult ☒ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component	Part Name(s	Location	Failed Part(s)
05100000	ENGINE	☐ Left ☐ Right ☐ Front ☐ Rear	☐ Original ☐ Replacement

No of Failure	Date(s) of Failure(s)	Failed Part(s)	NHTSA Previously
1	01-APR-2002	☐ Yes ☐ No	☐ Yes ☐ No
	Mileage at Failure(s) 90600		
	Vehicle Speed at Failure(s) 60		

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash	Fire	Number of Persons Injured	Number of Fatalitie	Estimated Property Damag	Reported to Polic
☐ Yes ☐ No	☒ Yes ☐ No				☒ Yes ☐ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

I WAS DRIVING HOME FROM WORK ONE EVENING IN THE RAIN. THE ENGINE STARTED SPUTTERING AND THEN STALLED. I COASTED TO THE SIDE OF THE ROAD SINCE I DIDN'T HAVE ANY POWER FOR THE STEERING OR BRAKES. I NOTICED SMOKE COMING FROM THEN ENGINE COMPARTMENT AND THOUGHT I OVERHEATED THE ENGINE UNTIL I COULD SMELL THE SMOKE ENTERING THE PASSENGER COMPARTMENT. I LEFT THE VAN AND GOT ABOUT 50 YARDS BEFORE CALLING THE POLICE. BY THE TIME THE EMERGENCY CREWS ARRIVED, THE ENGINE COMPARTMENT WAS ENGULFED IN FLAMES. THE INSURANCE COMPANY ESTIMATED THE DAMAGE AT $13000 BUT PAID SUBSTANTIALLY LESS THAN THAT TO WRITE OFF THE VEHICLE AS A TOTAL LOSS. I AM STILL WITHOUT EXPLANATION ABOUT THE CAUSE O

CONTINUE OTHER SIDE IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.