



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

05-JUN-2002

Od_or _____
rt_dt _____
od_rt _____
ip_lr _____

Reference No.

762680

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side door) 1FMRU1761YLB96421		Vehicle Make FORD TRUCK	Vehicle Model EXPEDITION	Vehicle Year 2000	Current Odometer Reading
Purchase Date 01-MAR-2002	Dealer's Name _____		Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☐ New ☒ Used	City _____ State _____ Zip Code _____		No Cylinders _____		
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☒ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____
			Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____		

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02740000	Part Name(s) TIRES:TREAD	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 1	Date(s) of Failure(s) 31-MAY-2002	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No
	Mileage at Failure(s) 35000		
	Vehicle Speed at Failure(s) 60		

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☒ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
--	---	---------------------------------------	----------------------------------	--------------------------	---

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

MY WIFE WAS DRIVING OUR 2000 EXPEDITION ON THE FREEWAY AT 60MPH WHEN THE TREAD SEPARATED ON THE RIGHT REAR TIRE, CAUSING A BLOW OUT AND AN ACCIDENT, ALMOST CAUSING A CATASTROPHIC ROLLOVER. I AM FORTUNATE SHE WAS NOT KILLED. WHAT IRRITATES ME THE MOST IS GENERAL TIRE HAS A REPUTATION FOR THIS PROBLEM, ESPECIALLY HERE IN ARIZONA, AND THE CONSUMER HAS NO IDEA. THESE TIRES WERE NOT WORN AND WERE PROPERLY INFLATED, AND THE ONLY LEGAL RECOURSE I WOULD HAVE AGAINST GENERAL TIRE WOULD HAVE BEEN IF MY WIFE AND INFANT CHILD HAD BEEN SERIOUSLY INJURED. I AM INCENSED ABOUT THIS AS THE ONLY REASON GENERAL WILL GET AWAY WITH THIS IS DUE TO THE FACT MY WIFE'S DRIVING SKILLS SAVED HER LIFE. I

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

05-JUN-2002

Od_or _____
rt_dt _____
od_rt _____
ip_lr _____

Reference No.

762680

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of and/or driver's door frame)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1FMRU1761YLB96421	CONTINENTAL	CONTINENTAL	1900	

Purchase Date 01-MAR-2002	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No
		Drive Train ☐ Front ☒ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____
			Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02740000	Part Name(s) TIRES:TREAD	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 1	Date(s) of Failure(s) 31-MAY-2002	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No
	Mileage at Failure(s) 35000		
	Vehicle Speed at Failure(s) 60		

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☒ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damag 0	Reported to Police ☐ Yes ☒ No
--	---	--------------------------------	---------------------------	-------------------------------	---

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

MY WIFE WAS DRIVING OUR 2000 EXPEDITION ON THE FREEWAY AT 60MPH WHEN THE TREAD SEPARATED ON THE RIGHT REAR TIRE, CAUSING A BLOW OUT AND AN ACCIDENT, ALMOST CAUSING A CATASTROPHIC ROLLOVER. I AM FORTUNATE SHE WAS NOT KILLED. WHAT IRRITATES ME THE MOST IS GENERAL TIRE HAS A REPUTATION FOR THIS PROBLEM, ESPECIALLY HERE IN ARIZONA, AND THE CONSUMER HAS NO IDEA. THESE TIRES WERE NOT WORN AND WERE PROPERLY INFLATED, AND THE ONLY LEGAL RECOURSE I WOULD HAVE AGAINST GENERAL TIRE WOULD HAVE BEEN IF MY WIFE AND INFANT CHILD HAD BEEN SERIOUSLY INJURED. I AM INCENSED ABOUT THIS AS THE ONLY REASON GENERAL WILL GET AWAY WITH THIS IS DUE TO THE FACT MY WIFE'S DRIVING SKILLS SAVED HER LIFE. I

CONTINUED ON PAGE 2

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.