



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

01-JUN-2002

Ord. or
rt. dt
pd. rt
up. hr

Reference No.

762534

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side door) 3B7HC13Y21M245589	Vehicle Make DODGE TRUCK	Vehicle Model RAM	Vehicle Year 2001	Current Odometer Reading
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Purchase Date 01-JUL-2000	Dealer's Name _____	Engine Size (CID/CC/L) 5.2L	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	
Transmission Type ☐ Manual ☒ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No
Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☒ Pick Up Truck ☐ Other _____	

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 07320000	Part Name(s) POWER TRAIN:TRANSMISSION:AUTOMATIC:LEVER AND LINKAGE	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 5	Date(s) of Failure(s) 10-OCT-2001 Mileage at Failure(s) 26787 Vehicle Speed at Failure(s) 65	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damag 0	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

THE COLUMN SHIFTER HAS BROKEN DOWN A TOTAL OF FIVE TIMES SINCE OCT 2001. IT HAS BEEN FIXED EACH TIME BY ANTWERPEN DODGE AT NO COST. WOULD LIKE TO THANK MR. ELLIOT ABASCAL OF ANTWERPEN DODGE AT 12420 AUTO DR., CLARKSVILLE, MD 21029, PHONE NUMBER 410 531 5701. THIS IS THE FIRST DODGE TRUCK THAT I OWNED AND IT'S BEEN A MAJOR DISAPPOINTMENT, CONSIDERING THE FACT THAT I PAID OVER \$21,000.00 OF MY HARD EARNED MONEY AND HAVE TO REPEATEDLY TURN IT IN FOR SERVICE. THIS IS UNACCEPTABLE. MORE IMPORTANTLY, IF I WERE TO ENGAGE THE STEERING COLUM AND IT MALFUNCTIONED, I MAY GET INTO A SERIOUS ACCIDENT. SOMEBODY MAY BE HURT OR EVEN KILLED. DON'T KNOW WHAT ELSE TO SAY EXCEPT THAT I WILL NOT BUY A DODGE RAM A

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.