



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

29-MAY-2002

Od_or

rt_dt

pd_rt

rp_lr

Reference No.

762435

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side door)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
4T1BG12K3TU817383	TOYOTA	CAMRY	1996	

Purchase Date 01-JUL-2096	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☒ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No
		Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____
			Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 05450060 06317000 06450000	Part Name(s) ENGINE:PISTON RINGS FUEL:FUEL INJECTION:UNKNOWN TYPE:INJECTOR FUEL:THROTTLE LINKAGES AND CONTROL:SOLENOID:VALVES:	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part's ☐ Original ☐ Replacement
No of Failure	Date(s) of Failure(s) 11-DEC-2001 Mileage at Failure(s) 99751 Vehicle Speed at Failure(s) 1	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured C	Number of Fatalities 0	Estimated Property Damag 0	Reported to Police ☐ Yes ☒ No
---	---	--------------------------------	---------------------------	-------------------------------	---

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

#1 - DISCOVERED WIND NOISE FROM AN INCOMPLETE SEAL IN RIGHT REAR QUARTER GLASS OF VEHICLE, ONE MONTH AFTER PURCHASE. TOOK VEHICLE INTO DEL TOYOTA(DEALER), WHO SAID THEY RESEALED THE WINDOW. NOISE FROM SAID WINDOW CONTINUED, AT HIGHER SPEEDS ABOVE 30MPH. I TOOK VEHICLE BACK INTO DEALER ONE MONTH LATER. THIS TIME, THEY SAID THEY REPLACED THE WEATHERSTRIP AROUND THE WINDOW, THAT THE "WIND NOISE" HAD BEEN CAUSED BY DEFORMED WEATHERSTRIP. THIS WAS DONE WHILE VEHICLE WAS UNDER WARRANTY, NEVER TO MY SATISFACTION. CONDITION EXISTS TODAY, 05/29/2002!! #2 - DISC BRAKES WERE SERVICED BY JERRY'S TOYOTA IN BALTIMORE, AFTER MAKING A STICKING NOISE RIGHT BEFORE THE VEHICLE COMPLETELY ST

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.