



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

28-MAY-2002

Ord. or
rt. dt
pd. rt
up. ltr

Reference No.

762367

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side) 3B7HC13Y8WG216524	Vehicle Make DODGE TRUCK	Vehicle Model RAM	Vehicle Year 1998	Current Odometer Reading
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Purchase Date ☒ New ☐ Used	Dealer's Name _____ City _____ State _____ Zip Code _____	Engine Size (CID/CC/L) <u>V-8</u> No Cylinders _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☒ Passengerside Airbag	Cruise Control ☒ Yes ☐ No
Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☒ Pick Up Truck ☐ Other _____	

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03261000 03270000	Part Name(s) BRAKES:HYDRAULIC:SHOE AND DRUM WHEEL CYLINDERS BRAKES:HYDRAULIC:SHOE:DISC BRAKE SYSTEM	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part's ☐ Original ☐ Replacement
No of Failure 4	Date(s) of Failure(s) <u>01-DEC-2001</u> Mileage at Failure(s) _____ Vehicle Speed at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

THE BRAKE CYLINDERS HAD BEEN LEAKING AND WERE REPLACED BY THE DEALER IN 2000. THEN AGAIN IN DECEMBER OF 2001 WE HAD BRAKE3 TROUBLE AND THE CALIPERS AND CYLINDERS HAS BRAKES BEGAN TO SQUEAK. WE HAD JUST HAD EVERYTHING DONE LESS THAN 6 MONTHS AGO. WE ASSUMED THAT AT THE WORST THE PADS NEEDED CHANGING. WE TOOK IT IN THE NEXT DAY. WE WERE INFORMED THAT IT WAS NOT THE WARNING SYSTEM BUT THAT THE CALIPERS WERE FROZEN AND HAD WORN OUT SO QUICKLY THAT THE BACK CYLIDERS WERE SHOT TOO. WE WERE TOLD THAT OUR BRAKES COULD HAVE GONE OUT COMPLETELY AT ANY MOMENT THERE WASN'T ANY WARNING. THANKFULL THAT WE DID NOT HAVE AN ACCIDENT WE SPENT THE \$800.00 TO FIX EVERYTHING. THE CAL

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.