



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

26-MAY-2002

Ord. or
rt. dt
pd. rt
up. ltr

Reference No.

762293

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date _____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side door) 1GNEL19W2YB127303	Vehicle Make CHEVROLET TRUCK	Vehicle Model ASTRO	Vehicle Year 2000	Current Odometer Reading
Purchase Date 01-MAR-2000	Dealer's Name _____		Engine Size (CID/CC/L) 4.6	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____		No Cylinders _____	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel
Vehicle Type ☐ Car ☐ Sport Utility ☒ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____		Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____		

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03250000	Part Name(s) BRAKES:HYDRAULIC:ANTI-SKID SYSTEM	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failure 1	Date(s) of Failure(s) 10-MAR-2002	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No
	Mileage at Failure(s) 17482		
	Vehicle Speed at Failure(s) 40		

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☒ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 2	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☒ Yes ☐ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

I ATTEMPTED TO STOP BEHIND A CAR MAKING A TURN. AS I DEPRESSED THE BRAKES THERE WAS NO RESPONSE, THE PEDAL WENT TO THE FLOOR. AFTER I PURCHASED THE VAN I HAD TAKEN THE VAN TO THE DEALER ABOUT THE BRAKES WERE NOT RIGHT, BUT I WAS TOLD THAT WAS THE ABS BRAKES WERE LIKE THAT. LATER I TOOK IT AGAIN IN THE WINTER WHEN I CHECKED THE BRAKES ON SNOW. THE BRAKES WERE MAKING A GRINDING SOUND-AGAIN THE DEALER SAID THAT'S NORMAL. I AM NOT DRIVING IT NOW BECAUSE I FEEL IT IS UNSAFE. AFTER SEVERAL CALLS TO GM ALLEGATION DEPARTMENT I HAVE NOT HEARD FROM THEM ABOUT AIR BAGS THAT DID NOT DEPLOY. THIS ACCIDENT WITH THE VAN INVOLVED TWO OTHER CARS AND INJURIES TO TWO PEOPLE. I HAVE SEEN SEVERAL 2000

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.