



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

17-MAY-2002

Od_or _____
rt_dt _____
od_rt _____
ip_lr _____

Reference No.

762010

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side door) 2FMDA5145TBB77901		Vehicle Make FORD TRUCK	Vehicle Model WINDSTAR	Vehicle Year 1996	Current Odometer Reading
Purchase Date 01-SEP-2096	Dealer's Name _____		Engine Size (CID/CC/L) 3.6 LI	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection	
☒ New ☐ Used	City _____ State _____ Zip Code _____		No Cylinders _____		
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☒ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____
Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____					

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03240000 06650000	Part Name(s) BRAKES:HYDRAULIC:LINE:FITTINGS EXHAUST SYSTEM:CATALYTIC CONVERTER SYSTEM	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part's ☐ Original ☐ Replacement
No of Failure 1	Date(s) of Failure(s) 09-MAY-2002	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No
	Mileage at Failure(s) 87700		
	Vehicle Speed at Failure(s) 0		

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHEN PARKED IN DRIVEWAY (THANK GOD) I STEPPED ON BRAKE AND PEDAL WENT TO THE FLOOR. LOOKED UNDERNEATH AND FLUID WAS FLOWING OFF OF THE CATALYTIC CONVERTER. HAD VEHICLE TOWED TO NEAREST DEALER (ALLSTAR FORD, PRAIREVILLE, LA) TO FIX. THEY ADVISED SUBJECT LINE FAILED DUE TO CORROSION (I HAVE THE LINE AND IT IS CORROSION). FAILURE FITS NHTSA RECALL 02V101000 EXCEPT THAT VEHICLE WAS PURCHASED AND REGISTERED IN LOUISIANA, BUT I HAVE CHILDREN IN NJ AND PA AND SPEND TIME THERE EACH WINTER AND HAVE EXPERIENCED SNOW AND SALTED ROADS MANY TIMES. IN ANY CASE THERE SHOULD BE AN IMPLIED CONTRACT WHEN YOU PURCHASE A CAR THAT A CRITICAL COMPONENT WILL NOT FAIL DUE TO A PREVENTABLE DESIGN ERROR

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

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Reference No.

762010

Work Number 225 757 4062

Home Number 225 753 5831

OWNER INFORMATION (Type or Print)

 CHARLES DOERING 754779
 5226 WOODLAKE DR
 BATON ROUGE LA 708171840

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Signature of Owner _____ Date ____/____/____

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