Form Approved: OMB No. 2127-0042

U.S. Department of Transportation
National Highway Traffic Safety Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: http://www.nhtsa.dot.gov

FOR AGENCY USE ONLY 258

Date Received: 15-MAY-2002

Od_or ____ ____
rt_dt ____ ____
od_rt ____ ____
np_ltr ____ ____

Reference No. 761931

[redacted]

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ *YES* ☐ *NO*
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ **Date**____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (Locate at bottom of windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Readin
2FAFP74W7WX137059	FORD	CROWN VICTORI	1998	

Purchase Dat			
01-APR-2001 ☐ New ☒ Used	Dealer's Name_____ City_____ State_____ Zip Code_____	Engine Size (CID/CC/L _____ No Cylinders _____	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injectio

Transmission Type	Antilock Brakes	Restraint System	Cruise Contro	Drive Trai	Vehicle Type	Body Style
☐ Manual ☐ Automatic	☒ Yes ☐ No	☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	☒ Yes ☐ No	☐ Front ☒ Rear ☐ 4-Wheel	☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other_____	☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other_____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component	Part Name(s	Location	Failed Part(s
09302000 09312000	LIGHTING:FUSE:HEAD LIGHTS LIGHTING:FUSE:INSTRUMENT LIGHTS	☐ Left ☐ Right ☐ Front ☐ Rear	☐ Original ☐ Replacement

No of Failure	Date(s) of Failure(s)	Failed Part(s)	NHTSA Previously
3	26-APR-2002	☐ Yes ☐ No	☐ Yes ☐ No
	Mileage at Failure(s 87500		
	Vehicle Speed at Failure(s) 40		

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash	Fire	Number of Persons Injured	Number of Fatalitie	Estimated Property Damag	Reported to Polic
☐ Yes ☒ No	☐ Yes ☒ No				☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

THE HEADLIGHTS AND DASHBOARD LIGHTS START FLASHING ON AND OFF JUST LIKE THE HAZARD LIGHTS. I WAS USING THE AUTOMATIC FEATURE FOR THE HEADLIGHTS THE FIRST TIME IT HAPPENED THEN TRIED TO CONTROL THEM WITH THE MANUAL SWITCH TO NO AVAIL. I USED ONLY THE MANUAL FEATURE FOR A FEW DAYS AND DID NOT HAVE A PROBLEM. AFTER ABOUT A WEEK , I WAS COMING HOME A NIGHT AND AFTER HAVING THE LIGHTS ON FOR ABOUT AN HOUR THEY STARTED FLASHING AGAIN. TO GET HOME I WOULD TURN OFF THE HEADLIGHTS THEN WOULD SWITCH ON HAZARD LIGHTS FOR ABOUT A MINUTE THEN I COULD TURN THE HEADLIGHTS ON AND THEY WORKED FOR ABOUT FIVE MINUTES BUT WOULD START FLASHING AGAIN. I WOULD REPEAT PROCEDURE AND DROVE THE 25 MILES

CONTINUE OTHER SIDE IF NEEDED