



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

05-MAY-2002

Od_or _____
rt_dt _____
pd_rt _____
ip_lr _____

Reference No.

761539

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side door)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1GCHG35R611161598	CHEVROLET TRUCK	G30	2002	

Purchase Date 01-APR-2002	Dealer's Name _____	Engine Size (CID/CC/L) <u>5.7</u>	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☒ Motorbelt ☐ 2-Point Belt	Cruise Control ☐ Yes ☒ No
		Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☒ Van ☐ Minivan ☐ Other _____ ☐ Sport Util ☐ Truck ☐ Motorcycle
			Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 05100000 12420000	Part Name(s) ENGINE INTERIOR SYSTEMS:INSTRUMENT PANEL:GAUGE:INDICATOR	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 2	Date(s) of Failure(s) <u>04-MAY-2002</u> Mileage at Failure(s) <u>55</u> Vehicle Speed at Failure(s) <u>35</u>	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured <u>0</u>	Number of Fatalities <u>0</u>	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHEN THE 'ENGINE CHECK LIGHT APPEARS ON MY DASHBOARD OF THE VAN THE FIRST TIME, I TOOK THE VAN BACK TO THE DEALER 'ANDERSON CHEVROLET' FOR RESOLVING THE PROBLEM. UNFORTUNATELY, AFTER THE 1ST ATTEMPT WAS DONE BY THE SERVICE DEPARTMENT, THE LIGHT STILL APPEARS ON THE DASHBOARD. WHEN I TOOK MY VAN BACK TO THE DEALER THE 2ND TIME, THE SALES AGENT CALLED STEVE GLASS RESPONDED PRETTY RUDE AND HE EVEN SAID, "GO AHEAD NOT TO PAY! (MONTHLY CAR PAYMENTS)" WHAT A SHAME IS THIS IS A BRAND NEW VAN THAT I PURCHASED, HOW IN THE WORLD THAT THE CAR DEALER CAN DENY ANY FAILURES OF MY VAN?! I AM VERY UPSET AS MY 6 TO 7 FRIENDS PURCHASED VEHICLES FROM THE SAME DEALERSHIP, THEY TREATED ME QUITE IRR

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.