



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

03-MAY-2002

Ord. or
rt. dt
pd. rt
rp. ltr

Reference No.

761508

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side door)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1B7KF23751J547434	DODGE TRUCK	RAM	2001	

Purchase Date 01-DEC-2000	Dealer's Name _____	Engine Size (CID/CC/L) 5.9	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No
		Drive Train ☐ Front ☐ Rear ☒ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____
			Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☒ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 01300000 03220000	Part Name(s) STEERING:POWER ASSIST BRAKES:HYDRAULIC:POWER ASSIST:VACUUM SYSTEM	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 1	Date(s) of Failure(s) 27-APR-2001 Mileage at Failure(s) 4163 Vehicle Speed at Failure(s) 2	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damag 0	Reported to Police ☐ Yes ☒ No
---	---	--------------------------------	---------------------------	-------------------------------	---

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

TWO TIMES WHILE BACKING OUT OF MY GARAGE MY POWER STEERING AND BRAKES WENT OUT. THE FIRST TIME RESULTED IN A POWER STEERING FLUID LEAKAGE. AFTER TEN MINUTES THE TRUCK WAS ABLE TO BE DRIVEN TO THE DEALER WHERE THE POWER STEERING PUMP WAS REPLACED. THE SECOND TIME I WAS ALSO BACKING OUT OF MY GARAGE AND LOST BOTH THE POWER STEERING AND POWER BRAKES. THIS TIME THE MANUFACTURER HAD TO HAVE THE TRUCK HAULED TO THE DEALER. THE POWER STEERING PUMP WAS REPLACED. DEALER TOLD ME THAT THE BRAKES AND STEERING ARE RUN OFF THE SAME GEARING ON THE FRONT OF THE ENGINE. THIS TRUCK SEEMS TO REQUIRE CONSTANT CORRECTION TO THE STEERING TO MINIMIZE WANDER.*AK

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.