



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

28-APR-2002

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

761281

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side door)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
JS1GR7HA1YZ102797	SUZUKI MOTORCY	GSXR750	2000	

Purchase Date 01-MAY-2001	Dealer's Name _____	Engine Size (CID/CC/L 750 CC)	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	
Transmission Type ☒ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No
		Drive Train ☐ Front ☒ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Utl ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____
			Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 07200000	Part Name(s) POWER TRAIN:TRANSMISSION:STANDARD:MANUAL	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part's ☐ Original ☐ Replacement
No of Failure 1	Date(s) of Failure(s) 01-MAY-2001	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No
	Mileage at Failure(s) 5000		
	Vehicle Speed at Failure(s) 30		

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damag 0	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

2ND GEAR HAS GONE OUT ON MY 2000 SUZUKI GSX-R750 MOTORCYCLE @ 5000 MILES. I CURRENTLY HAVE JUST OVER 9K MILES ON IT NOW. AT LEAST 45 % OF THE 2000 MODELS HAVE THIS PROBLEM AND SUZUKI CUSTOMER CARE DENIGHS THAT THERE IS A PROBLEM. SUZUKI EVEN CHANGED THE PARTS FOR THE 2ND GEAR FOR THE 2001 MODELS AND THERE HAS BEEN NO PROBLEM WITH THOSE. SUZUKI WILL NOT DO A RECALL. THIS WILL COST ME \$1200 TO GET FIXED AT A DEALERSHIP AND I ALONG WITH MANY OTHERS CANNOT AFFORD THIS. THIS COULD VERY LIKELY CAUSE A PERSON TO WREAK IF THE GEAR WERE TO GO OUT WHILE TURNING CAUSE THE GEAR WILL SKIP AND THEN GRAB CAUSING THE REAR WHEEL TO SPIN. PLEASE ADRESS THIS WITH SUZUKI AMERICA. THANK YOU.*AK

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.