



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

23-APR-2002

Od_or _____
rt_dt _____
od_rt _____
ip_lr _____

Reference No.

761070

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side door)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
3FAFP31391R139194	FORD	FOCUS	2001	

Purchase Date 01-DEC-2000	Dealer's Name _____	Engine Size (CID/CC/L) <u>2.0L</u>	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No
	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☒ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 12111000	Part Name(s) INTERIOR SYSTEMS: PASSENGER RESTRAINTS: AIR BAG: FRONT.	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Date(s) of Failure(s) <u>07-APR-2002</u> Mileage at Failure(s) <u>14829</u> Vehicle Speed at Failure(s) <u>25</u>	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☒ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured <u>1</u>	Number of Fatalities <u>0</u>	Estimated Property Damag <u></u>	Reported to Police ☒ Yes ☐ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

MY 16 YEAR-OLD DAUGHTER WAS INVOLVED IN WHAT SHOULD HAVE BEEN A MINOR ACCIDENT. BOTH AIRBAGS DEPLOYED. DRIVER'S SIDE AIRBAG DEPLOYED AT SUCH A SPEED IT CAUGHT HER SLEEVES ON FIRE. ONCE HER SLEEVES WERE ON FIRE SHE PANICKED THINKING HER HAIR WAS GOING TO CATCH FIRE, WHICH CAUSED HER TO LOSE CONTROL OF THE CAR AND END UP IN SOMEONE'S YARD. THE PASSENGER SIDE AIRBAG DID NOT DEPLOY TOWARDS THE PASSENGER SEAT, INSTEAD IT DEPLOYED TOWARDS THE WINDSHIELD CAUSING THE WINDSHIELD TO SHATTER. THE CAR HAS BEEN TOTALLED BY THE INSURANCE COMPANY. BEING THAT THIS CAR IS TARGETED TOWARDS TEENS AND YOUNG ADULTS, SOMETHING NEEDS TO BE ADDRESSED ABOUT THE AIRBAGS AND AT THE RATE OF SPEED IN WHICH THE

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The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.