Form Approved: OMB No. 2127-0001

U.S. Department of Transportation
National Highway Traffic Safety Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: http://www.nhtsa.dot.gov

FOR AGENCY USE ONLY 258

Date Received: 20-APR-2002

Od_or ____ ____
rt_dt ____ ____
od_rt ____ ____
np_ltr ____ ____

Reference No. 760944

[redacted]

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ *YES* ☐ *NO*
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ **Date**____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Readin
1GNEK13R3WJ320908	CHEVROLET TRUC	TAHOE	1998	

Purchase Dat: 01-OCT-2097 ☒ New ☐ Used

Dealer's Name _____
City _____ State _____ Zip Code _____

Engine Size (CID/CC/L) 350
No Cylinders _____
☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injectio

Transmission Type	Antilock Brakes	Restraint System	Cruise Contro	Drive Trai	Vehicle Type	Body Style
☐ Manual ☐ Automatic	☐ Yes ☒ No	☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	☒ Yes ☐ No	☐ Front ☐ Rear ☒ 4-Wheel	☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other_____	☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other_____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component	Part Name(s	Location	Failed Part(s)
06136000	FUEL:FUEL PUMP	☐ Left ☐ Right ☐ Front ☐ Rear	☐ Original ☐ Replacement

No of Failure	Date(s) of Failure(s)	Failed Part(s)	NHTSA Previously
1	10-DEC-200	☐ Yes ☐ No	☐ Yes ☐ No
	Mileage at Failure(s) 62000		
	Vehicle Speed at Failure(s) 0		

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash	Fire	Number of Persons Injured	Number of Fatalitie	Estimated Property Damag	Reported to Polic
☐ Yes ☐ No	☐ Yes ☒ No	0	0		☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

TOWED TO PRIVIATE RECOMMENDED MECHANIC. HE WAS HORRIFIED TO FIND THE WIRE IN THE FUEL PUMP HAD IT'S CASING MELTED OFF DUE TO THE HEAT WITHIN THE FUEL PUMP. THE FUEL PUMP WAS HALF FILLED WITH FUEL AND THE INTENSE HEAT (SUCH THAT THE WIRE CASING HAD MELTED) COULD HAVE CREATED A DANGEROUS OR FATAL SITUATION. I HAVE TRIED TO ASK THE COMPANY ABOUT RECALL OR INVESTIGATION OF THIS PROBLEM BUT SINCE MY CAR WAS WORKED ON BY SOMEONE OTHER THAN A DEALER AND/OR MY MILES ARE OVER 60K, THEY WILL NOT TALK TO ME. THE ATTY GENERAL GAVE ME YOUR INFORMATION TO PROCEED. I WOULD LIKE TO KNOW THAT THIS PROBLEM IS LOOKED INTO AND IF RECALLED, WOULD SEEK REIMBURSEMENT.. THANK YOU. BRENDA CAREY. *AK

CONTINUE OTHER SIDE IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.